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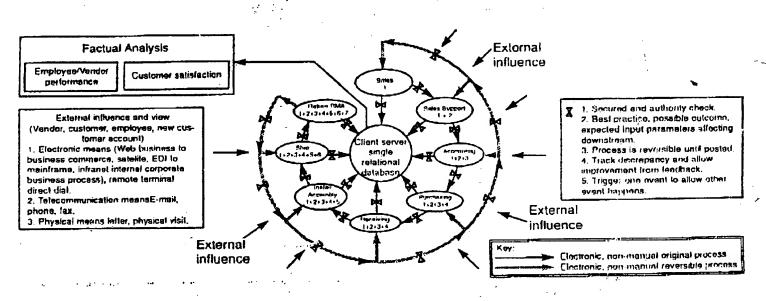
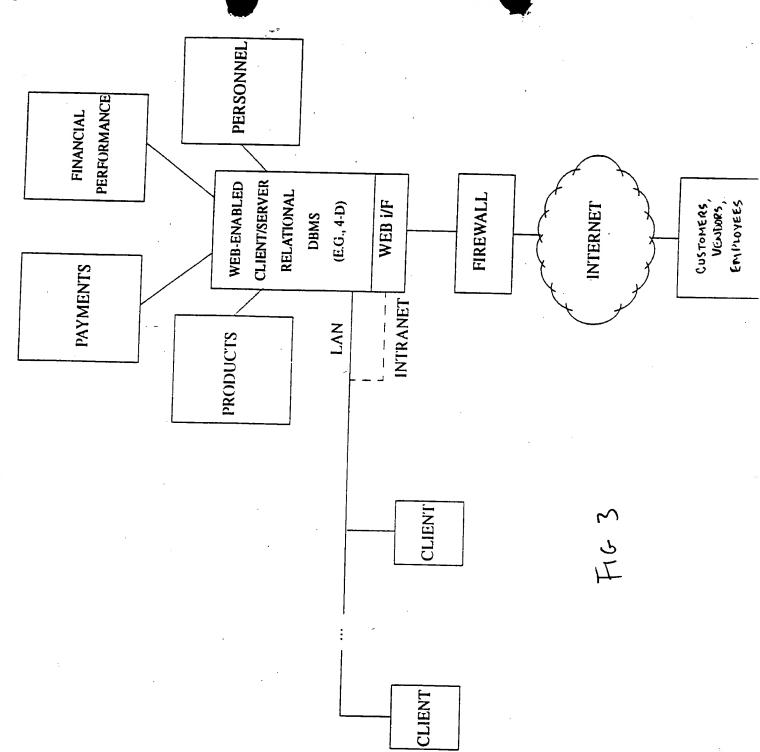


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Mega Network Quote

Quote Number: Q97-24625

785 Palomar Avenue. Sunnyvale. CA 94086 Quote Date: 11/25/97 Phone: (408) 730-9138 Fax:(408) 720-1293

Quote For: ORACLE

Sales	Person	Ship Via		Terms		FOB			
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Item#		Descrip	tion		Mf	ctPart No.	Unit Price	Qty	Extended Price
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		D BLASTER 16 VALU			2029	591131	97.00	10	970.00
3	LASER	UET 5L FS 4MB MEMO	ORY UP	GRADE	C314	8A	241.00	5	1,205.00
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5	LCS-10 HDPHN	022 SHIELDED COMP NE,BASS,TRE ADAPTI	SPEAKE ER	ER 10 WATTS	LCS-	1022	54.00	10	540.00
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8	32MB N (2X16N	MEM. EXP. KIT F/HP V (B) 60NS	E2,VL4	,VA, XM4,XA.	D3648	D3648B 332.00		20	6,640.00
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12	FAST E	THERLINK XL PCI 10	100		3C905	-TX	98.00	10	980.00
New no	tes:							Sub-Total:	40,295.00
				L	3			Show	/ Tax
1				E				Install	ations
		Ple	Add/Cha Show las	t an action and cli inge/Remove produ st Search results of s quote for future re	cts in this Products	quote	n.		

Please use the following links if you wish to leave the current screen and move on.

Products Returns/Repair Tracking Log Off

Reset :

Duplicate this quote into a new quote

Take Action

<u>Home</u>

I am ready to order

Previous Notes

Back to Top of Page

Phone: (408) 730-9138 Fax:(408)

1293

Quote Number: Q97-24625 4086 Quote Date: 11/25/97



Installations - Selection.

Select one system that you wish to give instructions for installation configuration. Or click on the appropriate button for the action you wish to take.

Part#	Manufacturer	Description	Price	Total Qty Ordered	Qty Installed	Qty available for installation	Select
3C905-TX	3-СОМ	FAST ETHERLINK XL PCI 10/100	98.00	10	o	10	C
000840-0	U.S. ROBOTICS	SPORTSTER,28.8/33.6,INT.,MODEM DATA FAX, ISA,	149.00	10	О	10	C
D2880A	HEWLETT PACKARD (SYSTEMS)	5.25 DRIVE RAILS 5 PAIRS (FOR 3RD PARTY DEVICES)	26.00	10	0 .	10	C
H5500A	HP PRINTERS	LASERJET 5L SUPPORT PACK	142.00	5	0	5	င
D3648B	HEWLETT PACKARD	32MB MEM. EXP. KIT F/HP VE2,VL4,VA, XM4,XA. (2X16MB) 60NS	332.00	20	0	20	C
C3941B#ABA	HP PRINTERS	LASERJET 5L-FS 4PPM 600DPI	520.00	5	0	5	C
D4592A#ABA		VECTRA VL5 PENT-166 MMX 1.6GB- HD 16MB ISA/PCI SVGA W/WFW OR W95	1,759.00	10	0	10	C
LCS-1022	LABTEC	LCS-1022 SHIELDED COMP SPEAKER 10 WATTS HDPHNE,BASS,TRE ADAPTER	54.00	10	0	10	C
Q71	VIEWSONIC	OPTIQUEST Q71 17IN 28MM 1280X1024 MPRII	577.00	10	0	10	C
C31//QA		LASERJET 5L FS 4MB MEMORY UPGRADE	241.00	5	0	5	C
2029591131	CREATIVE	SOUND BLASTER 16 VALUE PNP	97.00	10	0	10	C
		BLASTER CD 8X IDE CD-ROM DRIVE NO SOUND CARD	154.00	10	0	10	C

Continue

Reset

Finish Installation

Cancel all/Go back to Quote

Please use the following links if you wish to leave the current screen and move on.

Products Returns/Repair Tracking Log Off

Home.

Quote Number: Q97-24625

Mega Network Quote

Quote Number: Q97-2

785 Palomar Avenue, Sunnyvale, CA 94086

Quote Date: 11/25/97

Phone: (408) 730-9138 Fax:(408) 720-1293

HEWLETT PACKARD (SYSTEMS) - VECTRA VL5 PENT-166 MMX 1.6GB- HD 16MB ISA/PCI SVGA W/WFW OR W95

How many of this item do you want to be installed?

10	Continue	Reset
	V	
Re	eview Installa	tion.

Please use the following links if you wish to leave the current screen and move on.

Products Returns/Repair Tracking Log Off

<u>Home</u>

FIG 20

Mega Network Quote

Quote Number: Q97-24625

785 Palomar Avenue, Sunnyvale, CA 94086 Quote Date: 11/25/97

Phone: (408) 730-9138 Fax:(408) 720-1293

System receiving installation:

10 @ HEWLETT PACKARD (SYSTEMS) / VECTRA VL5 PENT-166 MMX 1.6GB- HD 16MB ISA/PCI SVGA W/WFW OR W95

Please select components that you wish to be installed in this system. You may use your browser's Back button if you wish to go back to previous screen.

Manufacturer	Description	Part#	Total Qty Ordered	Qty taken by other system	Qty to install in this system
3-СОМ	FAST ETHERLINK XL PCI 10/100	3C905-TX	10	0	0
U.S. ROBOTICS	SPORTSTER,28.8/33.6,INT.,MODEM DATA FAX, ISA.	000840-0	10	0	0 💌
HEWLETT PACKARD (SYSTEMS)	5.25 DRIVE RAILS 5 PAIRS (FOR 3RD PARTY DEVICES)	D2880A	10	0	0
HEWLETT PACKARD	32MB MEM. EXP. KIT F/HP VE2,VL4,VA. XM4,XA. (2X16MB) 60NS	D3648B	20	0	0
LABTEC	LCS-1022 SHIELDED COMP SPEAKER 10 WATTS HDPHNE,BASS,TRE ADAPTER	LCS-1022	10	0	0
VIEWSONIC	OPTIQUEST Q71 17IN 28MM 1280X1024 MPRII	Q71	10	0	0 💌
CREATIVE	SOUND BLASTER 16 VALUE PNP	2029591131	10	0	0
CREATIVE LABS	COLINID CARD	5018601003 (MK4	10	0	0

Continue

Reset

Review Installation

Please use the following links if you wish to leave the current screen and move on.

Products

Returns/Repair

Tracking

Log Off

Home

F16 21



The following products are ready to be submitted for approval & process.

Customer PO#	Customer Invoice#	Manufacturer // Reason for return	Desc // Condition
232105	12890	VIEWSONI	PERFECTSO W/BLT-IN 14
Please info your knowle	best	- Click here for RMA type Menu -	Opened
232105	12890	VIEWSONI	PERFECTSO W/BLT-IN 14
Please info your l knowle	est	- Click here for RMA type Menu -	Opened (
Pleas Mail	e feel free	to tell us more details below and your eMAIL address. FAX number and/or Phone nu FAX PHONE #	mber.
<u> </u>		Submit for Processing Reset	
1 4	C	order parts for out of Warranty products	
		Change ship to address for this RMA	
	:	ease use the following links if you wish to leave the current screen and move on. Toducts Returns Tracking Log Off Home	

Fib 22

The section of the se					
.address:	correct new address to	ship:			
		-			
City:					
State:) } **			
Zip Code:		· And Andrews			
Submit	Reset				
		(Outside the Control of the Control			
(<u> </u>	Please use the follow	wing links if vou wish	to leave the current sci	reen and move on	
14 14 18	Products	Returns		Log Off	
and the fact that the first that		Ho	<u>me</u>		
	and the state of t		The state of the s	The state of the s	
#i					
		+	27		
		Fig	25		•
1 <u>1</u> 1 <u>1</u>					

Returns - Let of warranty repair - need to order parts

											,
anufactur						00	Customer PO#		 		
Manufactur Part#	er					00	Customer Invoice#	Г			
Serial #				-		00	Original				
Quantity						00	Ship Date			· · · · · · · · · · · · · · · · · · ·	
		L			T.T.	•					
Please tell us	the	symtom & i	indicate	the part tha	at need wit	h part#i	f possible.				
Symtoms:											
	•									· · · · · · · · · · · · · · · · · · ·	
Problem Type:											
Type: Turts Geeded:											
	Image: Control of the con										
eeded:								•			
	1										
Special nstruction:		-									
	4		7								
Submit	_ _	Reset	J			·					
	•	Please use	the follo	wing links i	f you wich	to leave	the correct	503 55	 	······································	Constitution (Albertance
		Produc	cts	Retu			cking	<u>screet</u>	 Off	7	
-Martin and a second					Ho	me_		<u> </u>			
						*****************	C. C. Marian Company of the Company		 		

Tracking

	Please select type of tracking information that you need:
	1 C Sales Order Status
	2 C Return Product & Service Part Status
	3 C Product Purchase History
	4 C Return & Service History
	5 C Accounting Information
	Take Action Reset
our e-Ma	il or Fax.
E-	FAX PHONE

Fig 25

	Tracking - Sales Order Status
Option 1. Please input one of the	he following fields:
Customer PO#	Customer Invoice#
	Sort By: Manufacturer C Date C PO# C
	Take Action Reset
Option 2. If you do not have the	e above information, please input one or more of the following informaion.
Manufacturer Month Purchased: Click here	Manufacturer Part# Serial# to select month Year Purchased:
click here to select ye	ear vear Purchased:
	Sort By: Manufacturer C Date C PO# C
	Take Action Reset
Please use the foll Products	lowing links if you wish to leave the current screen and move on. Returns/Repair Tracking Log Off
	Home

F16 26

ngasezez nyaspa



Tracking - Sales Order Status

Preparing data for display.

Check	Date Shipped	PO#	Invoice#	Manufacturer	Part#	Description	Serial#	Asset#
7	Mar 14, 1997	PO#232222	13154	VST POWER SYSTEMS	BAT1403	CHARGER 1400 SERIES POWERBOOK W/AC ADAPTER	unknown	unknown
2	Mar 3, 1997	236108	13082	USROBOTICS PALM COMP	10104U	PILOT CABLE PC HOTSYNC ACCESSORY	unknown	unknown
P	Mar 11, 1997	236167	13130	СҮВЕХ	CURC-8	CABLE SET	unknown	unknown
P	Mar 11, 1997	235714	13129	KINGSTON TECHNOLOGY	KTH51./4	4MB MEMORY CARD FOR HP LASERJET 5L. 5L-FS	unknown	unknown
9	Mar 5. 1997	236581	13090	BELKIN COMPONENTS	F2A036-10	10FT PARALLEL PRINTER CABLE DB25M TO CENT36M STANDARD	unknown	unknown
V	Mar 5, 1997	236584	13091	BELKIN COMPONENTS	F2A036-10	10FT PARALLEL PRINTER CABLE DB25M TO CENT36M STANDARD	unknown	unknown
হ	Mar 11, 1997	237159	13132	SIGMA	45150	45150 REALMAGIC ULTRA TV/NTSC MPEG	unknown	unknown
E	Mar 11, 1997	236796	13127	PENSTOCK	CD1035E	CD1035E VEIWMAGIC 10" COLOR .26 DPI MONITOR	unknown	unknown
	Mar 11, 1997	236796	13127	PENSTOCK	CD1035E	CD1035E VEIWMAGIC 10" COLOR .26 DPI MONITOR	unknown	unknown
1 : 1	Mar 11, 1997	236796	13127	PENSTOCK	CD1035E	CD1035E VEIWMAGIC 10" COLOR .26 DPI MONITOR	unknown	unknown
1 : . 11	Mar 11, 1997	236796	13127	PENSTOCK	CD1035E	CD1035E VEIWMAGIC 10"	unknown	unknown
1 : 1	Mar 11,	236796	13127	PENSTOCK	CD1035E	CD1035E VEIWMAGIC 10"	unknown	unknown

Get Freight Carrier & Tracking # Ship to Address Do a New Search

Take Action

Reset

Please use the following links if you wish to leave the current screen and move on.

Products Returns/Repair Tracking Log Off

<u>Home</u>



Get Freight Carrier & Tracking # The carrier for CHARGER 1400 SERIES POWERBOOK W/AC ADAPTER - PO# PO#232222 is UPS. 1Z3148X30310042490 Track It Reset The carrier for PILOT CABLE PC HOTSYNC ACCESSORY- PO# 236108 is UPS. 123148X30310041875 Track It Reset The carrier for CABLE SET- PO# 236167 is UPS. 1Z3148X30310042427 Track It Reset The carrier for 4MB MEMORY CARD FOR HP LASERJET 5L, 5L-FS - PO# 235714 is UPS. 123148X30310042356 Track It Reset The carrier for 10FT PARALLEL PRINTER CABLE DB25M TO CENT36M STANDARD - PO# 236581 is Hand Carried or Freight Truck. Click here to request the status of your order by e-Mail. The carrier for 10FT PARALLEL PRINTER CABLE DB25M TO CENT36M STANDARD - PO# 236584 is Hand Carried or Freight Truck. Click here to request the status of your order by e-Mail. The carrier for 45150 REALMAGIC ULTRA TV/NTSC MPEG- PO# 237159 is UPS. 1Z3148X30310042392 Track It Reset The carrier for CD1035E VEIWMAGIC 10" COLOR .26 DPI MONITOR- PO# 236796 is Hand Carried or Freight Truck. Click here to request the status of your order by e-Mail. The carrier for 9 PIN STRAIGHT DB9 FEMALE CABLE- PO# PURCH CARD is UPS. 1Z3148X30310042472 Track It Reset The carrier for LASERJET 4MV 16PPM LASERPR 600DPI- Serial# SJPFH013545 is Hand Carried or Freight Truck. Click here to request the status of your order by e-Mail. Please use the following links if you wish to leave the current screen and move on. Products Returns/Repair Tracking Log Off

<u>Home</u>















Services

iftware News

QUICK-COS.

BROP-OFF

About UPS

Contents

Tracking

Tracking Result

Current Status:

Delivered

Delivered on:

3-31-1997 at 9:29 AM

Delivered to: Received by: MAIL ROOM CRECELINOS

Addressed to:

SUNNYVALE, CA ÚS

UPS Service:

2ND DAY AIR

Tracking Number:

1Z3148X30210042769

Notice

UPS authorizes you to use UPS tracking systems solely to track shipments tendered by or for you to UPS for delivery and for no other purpose. Any other use of UPS tracking systems and information is strictly prohibited.

Scanning

Information

3-31-

9:29 AM SUNNYVALE, CA US

1997

DELIVERED

3-27-

11:57

HERNDON, VA US

1997

AM

THE CONSIGNEE DIDN'T WANT

THE PACKAGE - PACKAGE BEING

RETURNED

3-26-

12:23 PM HERNDON, VA US

1997

DELIVERED

Top of Page



HOME | Track | Quick Cost | Drop-off | Pick-up | Contents

Tracking - Sales Order Status

Get Freight Carrier & Tracking #
PILOT SLIM LEATHER CASE ACCESSORY for PO# 236108 was shipped to
ORACLE

200 ORACLE PARKWAY GENERAL RECEIVING Redwood City, CA 94065

Att: Joanna Crimmins/po#236108

on Mar 3, 1997

Please use the following links if you wish to leave the current screen and move on.

Products

Returns/Repair

Tracking

Log Off

<u>Home</u>

F16-30

Tracking - Return product & Service Part Status

Case#	Quote#	RMA#
PO#	Invoice#	
	Take Action	Reset
	TAKE ACCION	
Option 2. If you do	not have the above information	
Option 2. If you do		n, please click below.
Option 2. If you do	not have the above information	n, please click below.
 Please u	not have the above information More Search 6	n, please click below.

F1631

Tracking - Return product & Service Part Status

Please input on	e or more of the following informaion.
Manufacturer	
Manufacturer Part#	
Serial#	
Month Returned	click here to select month
Year Returned	click here to select year 💽
Input of yes	ar is required for monthly search.
· -	turer - C or PO# - C or Invoice# - C
	if you wish to leave the current screen and move on. ms/Repair Tracking Log Off
	<u>Home</u>

FIG 32

Tracking - Return product & Service Part Status

Searching database for requested records. 2 records found. Preparing data for display.

Check	RMA#	ShipDate	РО#	Invoice#	Manufacturer	Part#	Description	RMA Qty	Qty Recvd	Notes
	R- 261812RP	Apr 1, 1997	PO#232222	13154	california ic		24MB APPLE PWRBK 1400 SERIES	2	2	
	R- 262337RP	Apr 9, 1997	230440	12775	INFORMATION	CR2100B-	MINITOWER EXT 5X4X4 CDR TOWER 5 BAY 4X RECORD 4X READ SCS12	1	1	

Get Freight Carrier & Tracking # Ship to Address Do a New Search

Take Action

Reset

Please use the following links if you wish to leave the current screen and move on.

Products Returns/Repair Tracking Log Off

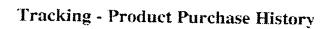
<u>Home</u>

FIG 33

Tracking - Product Purchase History

	Please	select one option for e	ach criteria.	
Criteria 1.	Duration of look-back:	€ 30 days	C 60 days	C 90 days
Criteria 2.	As of:	C Today		
		Month Mar	1997	
Criteria 3.	Sort by:	C Manufacturer	C Manufacturer Part#	
		C Month	Purchase Order#	
		Take Action	Reset	
Pie			he current screen and move o	n. **
	Products Ret	urns/Repair	Tracking Log Off	
		<u>Home</u>	,	

Fig 34



Searching database. If this takes too long, please narrow down your search.

Search has completed. 27 records found.

Date Shipped PO#		Manufacturer	Part#	Description		
Mar 14, 1997	PO#232222	VST POWER SYSTEMS	BAT1403	CHARGER 1400 SERIES POWERBOOK W/AC ADAPTER		
Mar 19, 1997	PO#232222	BELKIN COMPONENTS	F2N983-02	POWERBK SCSI2 CABLE HDI-30M:M DB50M 2'	1	
Mar 14, 1997	PO#232222	GLOBAL VILLAGE	30-3100 POWERPORT PLATINUM PRO ETH PCCARD &		1	
Mar 14, 1997	PO#232222	california ic		24MB APPLE PWRBK 1400 SERIES	2	
Mar 14, 1997	PO#232222	APPLE	M5576LL/A	POWER BOOK 1400C/133 16MG 1GB W/6X CD	1	
Mar 3, 1997	236108	USROBOTICS PALM COMPUTING	10104U	PILOT CABLE PC HOTSYNC ACCESSORY	1	
Mar 3, 1997	236108 -	USROBOTICS PALM COMPUTING	10100U	PILOT IMB UPG FOR DT ORGANIZER	1	
Mar 3, 1997	236108	U.S. ROBOTICS PALM COMPUTING	10111U	PILOT MODEM CABLE	1	
Mar 3, 1997	236108	USROBOTICS PALM COMPUTING	10101U	PILOT SLIM LEATHER CASE ACCESSORY	1	
Mar 3, 1997	236108	USROBOTICS	10108U	10108UPILOT STYLUS 3-PAK	1	
Mar 3, 1997	236108	US ROBOTICS	80101U	80101U PILOT 5000 ORGANIZER PKG.	1	
Mar 11, 1997	236167	СҮВЕХ	CURC-8	CABLE SET	ī	
Mar 11, 1997	236167	CYBEX	PMRF-16	MAGNUM COMMANDER 16 PORT	1	
Mar 11, 1997	235714	KINGSTON TECHNOLOGY (MEMORY)	KTH5L/4	4MB MEMORY CARD FOR HP LASERJET 5L, 5L-FS	1	
Mar 5, 1997	236581	BELKIN COMPONENTS	F2A036-10	10FT PARALLEL PRINTER CABLE DB25M TO CENT36M STANDARD	ı	
Mar 5, 1997	236581	HP PRINTERS	C3941B#ABA	LASERJET 5L-FS 4PPM LASERPR 1MB 600DPI	1	
Mar 5, 1997	236584	BELKIN COMPONENTS	F2A036-10	10FT PARALLEL PRINTER CABLE DB25M TO CENT36M STANDARD	1	
Aar 5, 1997	236584	HP PRINTERS	C3941B#ABA	LASERJET 5L-FS 4PPM LASERPR 1MB 600DPI	1	
far 11, 1997	237159	SIGMA	45150	45150 REALMAGIC ULTRA TV/NTSC MPEG		
far 11, 1997	236796	PENSTOCK		CD1035E VEIWMAGIC 10" COLOR .26 DPI MONITOR	5	
far 13, 1997	PURCH CARD	WORTHINGTON F36		9 PIN STRAIGHT DB9 FEMALE CABLE		
lar 12, 1997	237488	HP PRINTERS	C3142A#ABA	LASERJET 4MV 16PPM LASERPR 600DPI		

Totals from Mar 1, 1997 to Mar 31, 1997

Total Number of POs: 12

Total Amount of Purchase: \$26,343.00

Total Number of Items Purchased: 238

Please use the following links if you wish to leave the current screen and move on.

Products Returns/Repair Tracking Log Off

Home

Tracking - Product Return History

Ple	ase select one option for	each criteria.	
Criteria 1. Duration of look-bac	ek: • 30 days	ි _{60 days}	ි 90 days
Criteria 2. As of:	C Today Month Mar	≫ 1997 ►	
Criteria 3. Sort by:	Manufacturer Month Invoice# Take Action	C Manufacturer Pa C Purchase Order#	
	links if you wish to leave eturns/Repair	the current screen and mo	(0.00000000000000000000000000000000000
	<u>Home</u>		

Tracking - Product Return History

Searching database for requested records.

2 records found. Preparing data for display.

RMA#	PO#	Invoice#	Manufacturer	Part#	Description	RMA Qty
R- 261812RP	PO#232222	13154	california ic		24MB APPLE PWRBK 1400 SERIES	2
R- 262337RP	230440	12775	JVC INFORMATION PROD		MINITOWER EXT 5X4X4 CDR TOWER 5 BAY 4X RECORD 4X READ SCSI2	1

Totals from Mar 1, 1997 to Mar 31, 1997

Total Number of Returns: 2

Total Amount of Returns: \$1,654.00

Total Number of Items Returned: 3

Please use the following links if you wish to leave the current screen and move on.

Products Returns/Repair Tracking Log Off

<u>Home</u>

Tracking - Accounting Information
Please enter your password for accounting information. Password: If you wish to change your password, enter new password below. Change password: Confirm new password: Reset Reset
Please use the following links if you wish to leave the current screen and move on. Products Returns/Repair Tracking Log Off
<u>Home</u>

Customer Invoice

			Search Options
Option 1.	Customer Invoice #		
Option 2.	Customer Credit Memo#		
Option 3.	Customer Purchase Order #	<u> </u>	
Option	Customer Invoice	From	click here to select month 😴
4.	Period	From:	click here to select year 💌
		To:	click here to select month 🕶
	- -	10.	click here to select year 💌
click	here to select so	ort m	nethod 💌 click here to select the scope of search 💌
			Take Action Reset
	Please use the fol Products		links if you wish to leave the current screen and move on. Returns/Repair Fracking Log Off
· · · · · · · · · · · · · · · · · · ·		<u></u>	<u>Home</u>

Fig. 39

COMPANY OFFICE

Customer Invoice Search Option

II	Document Number	PO Number	Туре	Status	Amount	Paid Amount	Balance	Check Number	Check Date	Show Detail
10/21/97	OR10- A21378	901450912	Invoice	Partial Paid	\$12,129.00				11/21/97	
10/21/97	OR10- A21383	901450955	Credit Memo	Not Taken	\$2,129.00	\$1,129.00	\$2,000	#595	11/21/97	

Take Action Reset

Please use the following links if you wish to leave the current screen and move on.

Products Returns/Repair Tracking Log Off

<u>Home</u>

Fig 40

Customer Invoice Detail

Customer Name: SEJIN with ORACLE

Invoice Number:

PO Number:

Original Invoice or Replacement Invoice for RMA

Invoice Date	1					Net Invoice Amount		Freight Amount	Other Amount	RMA
10/21/97	OR10-A21378	M97-25134	\$11,112.24	10/21/97	10/23/97	\$11,112.24	\$1,000.76	\$100.00		

Note: Please go to tracking for proof of delivery.

Please use the following links if you wish to leave the current screen and move on.

Products Returns/Repair Tracking Log Off

<u>Home</u>

Vendor Invoice

			Search Options
Option 1.	Vendor Invoice #		
Option 2.	Vendor Credit Memo#		
Option 3.	Vendor Purchase Order #		
Option 4.	Vendor Invoice Period	From:	click here to select month click here to select year
		To:	click here to select month click here to select year
click	here to select	sort	method click here to select the scope of search
			Take Action Reset
	Please use the	000000000000000000000000000000000000000	ng links if you wish to leave the current screen and move on. Returns/Repair Tracking Log Off
			<u>Home</u>

DGBESSY D71599

Vendor Invoice Search Option

()		PO Number	Туре	Status	Amount	Paid Amount	Balance	Check Number	1	Show Detail
10/21/97	OR10-A21378	901450912	Invoice	Unpaid	\$12,129.00				11/21/97	
10/25/97	OR10-A21398	901450955	Credit Memo	Used	\$12,729.00	\$10,729.00	\$2,000	#534	11/21/97	

Reset

Please use the following links if you wish to leave the current screen and move on.

Products Returns/Repair

Tracking

<u>Home</u>

Vendor Invoice Detail

Vendor Name:

Invoice Number:

PO Number:

Original Invoice or Replacement Invoice for RMA

Pavee	Invoice Number		_	Received Date	1.	Actual Amount	RMA
Tech Data	M21378	M97-25134	10/21/97	10/23/97	\$12,129.00	\$11,769.00	

Note: Please go to tracking for proof of delivery.

Please use the following links if you wish to leave the current screen and move on.

Products Returns/Repair Tracking Log Off

<u>Home</u>

Fig 44

Internal Web Security Access

		Sal	es	cs	R	Ac	ct.	Super	visor	Mg	nt.
		J	Α	U	Α	U	Α	U	Α	U	Α_
Add names.		٧	٧	v	٧	٧	٧	V	٧	V	V
2. Delete/change names.		٧٠	0	>	0	٧	0	V	0	V	
3. Authority to post own quotes.		+	+	+	+	+	+	+	v	+	V
4. Authority to post others' quotes.		+	+	+	+	+	+	+	+	+	V
5. Authority to track own sales status.		+	٧	+	٧	+ ,	٧	+	٧	+	V
6. Authority to track own RMA status.		+	٧	+	V	+	٧	+	٧	+	٧
7. Authority to track own sales history.		+	V	+	٧	+	٧	+	٧	+	V
8. Authority to track own RMA history.		+	٧	+	٧	+	٧	+	٧	+	٧
9. Authority to track for others' sales status.	N	+	+	+	+	+	+	+	+	٧	٧
10. Authority to track for others' sales status.	N	+	+	+	+	+	+	+	+	٧	٧
11. Authority to track for others' RMA status.	2	+	+	+	+	+	+	+	+	٧	٧
12. Authority to track for others' sales history.	Z	+	+	+	+	+	+	+	+	٧	٧
13. Authority to track for others' RMA history.	N	+	.+	+	+	+	+	+	+	٧	٧
14. Maximum # of ship to per user.	N	+	+	+	+	+	+	+	+	V	٧
15. Maximum # of PO/day/user.	N	+	+	+	+	+	+	+	+	V	V
16. Maximum \$ of PO/day/user.	N	+	+	+	+	+	+	+	+	V	V
17. Maximum \$ of PO/day/company.	N	+	+	+	+	+	+	+	+	V	V
18. Overall credit limit.	N	0	0	0	0	0	0	+	+	V	V
19. Default maximum PO \$ amount. (Send alert & stop MWS posting)	N	+	+	+	+	+	+	+	+	V	V
20. Authority to use credit card purchase	N	+	+	+	+	+	+	+	+	V	<u></u>

N = Blocked view, only management has view.

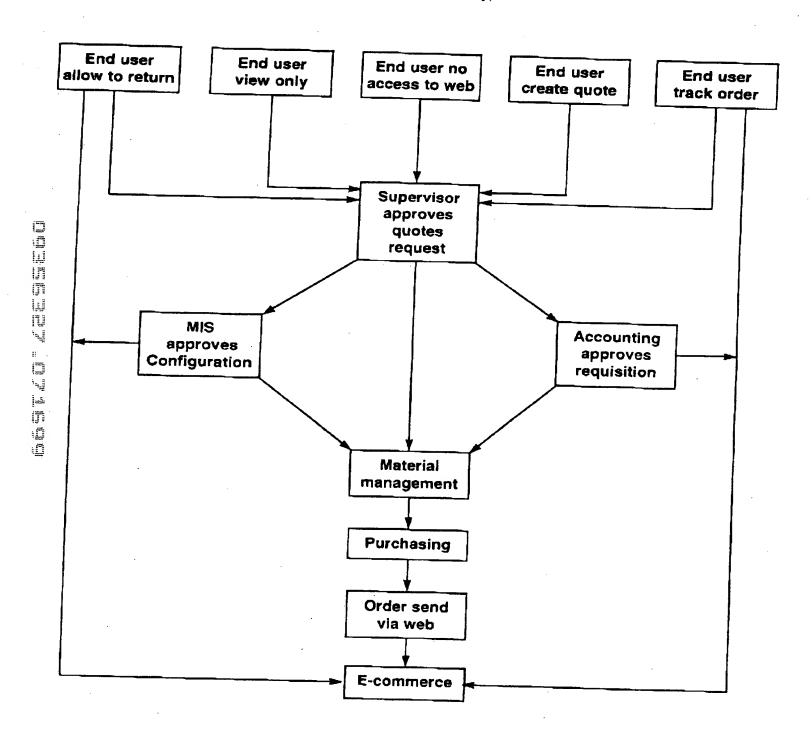
+ = Add, but cannot activate web acitivity.

v = Add, and activate web activity.

O = Block out, not applicable.

NE use only A = approval authority

Typical Lineage (Autority) Tree



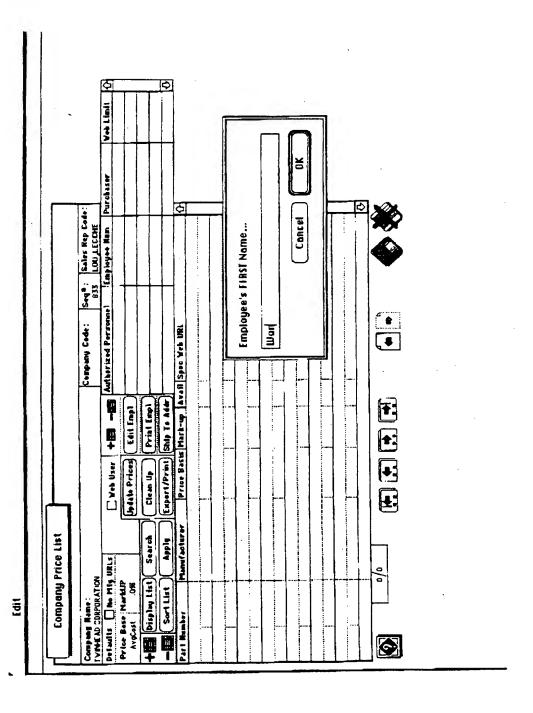
F16 46

			10 31 AM
Company Name: FYINE AD CORPORATION	Š	Company Code: Se	Seq 9: Sales Rep Cade:
Confect Melody Chen	Fex (408) 945- 1080		7 = 1
Cantact Phare 1:(408) 945- 0908X115	Phone 2:		Key varies
Company Address TVINHEAD CORPORATION	RATION	0	ক
Chief is Minghas CA 05025		4	
	U Chen		
		(m	Þ
Customer Notes: Vill be displayed when t	Vill be displayed when the customer is used on at MWS.	in:	to Partial Default
	टा		Post with pro Premise
	=1	Pos	Post with PRH U
	CONTRACTOR OF STREET	Ship Via: 728:	No FOB Dest Adj
Addresses Compaddress below is the same as address in grey box above	as address in grey box above.		
Df Tipe HWS Company name	Contact Address 1		Crt.
TWINHEAD CORPORATION	hen 1537 CANTOF POINTE DO	DINTE NO	
	CHEN 1537 CENTRE POINTE DR.	OUNTE DR.	Miletta
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Ship To Default) Nutes	Oelete Ou	Duplicute Edit	Add
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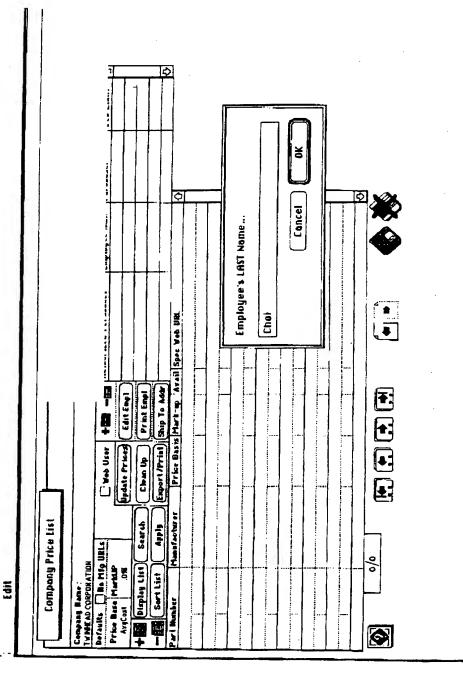
TIC 47

Veb Limit Customers: Modify Records Seq 0: Sales Rep Code: 833 LOU LECENE ne! Employee Run Purchaser Authorized Personnel (• (• Company Ende: Prior Basis Mark-up Avail Spes Veb UR File Edit Enter Select Reports Mega Activities Clear Up Print Engl Edit Inpl Update Prices □ Ves User Company Price List + Diesplay List Sort List

五0 48



F16 49



TIG 50

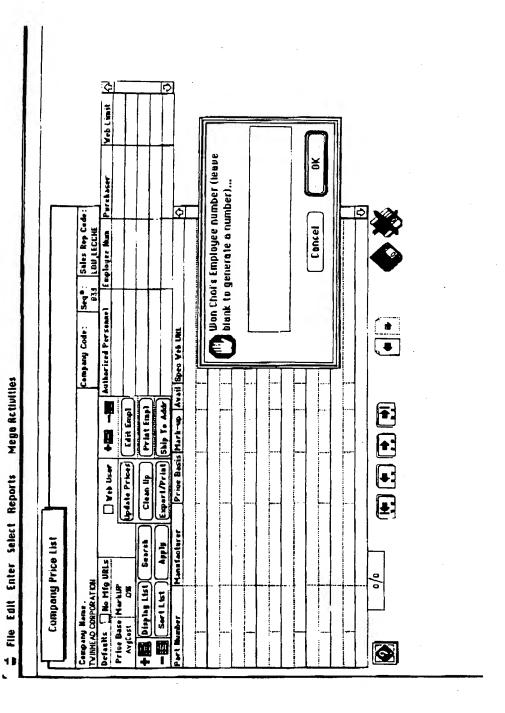


FIG 51

Mega Activities

file Edit Enter Select Reports

Veb l'imit Is Won Choi authorized to make web purchases?
If not he/she will be abile to create but NOT SUBMIT web quotes. Ves Seq[®]: Sales Rep Cade:
833 LOU LECCHE Ž Concel Authorized Personnel Update Priess Edit Empl

Chan Up

Experi / Prist Empl

Experi / Prist Em Company Code: Company Price List Company Name:
I'VINEAD CORPORATION
Defaults | Ne Hig URLs + Display Liul

- Sart (ist 0/0 Price Base Marking August 0% **S**

FIG 52

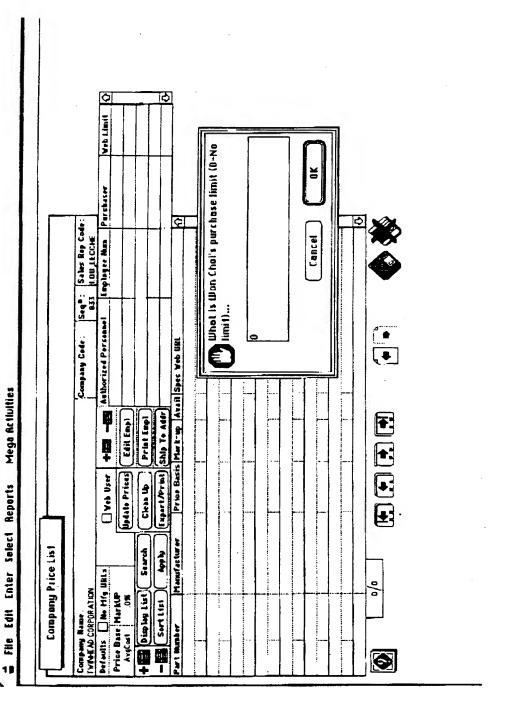


FIG 53

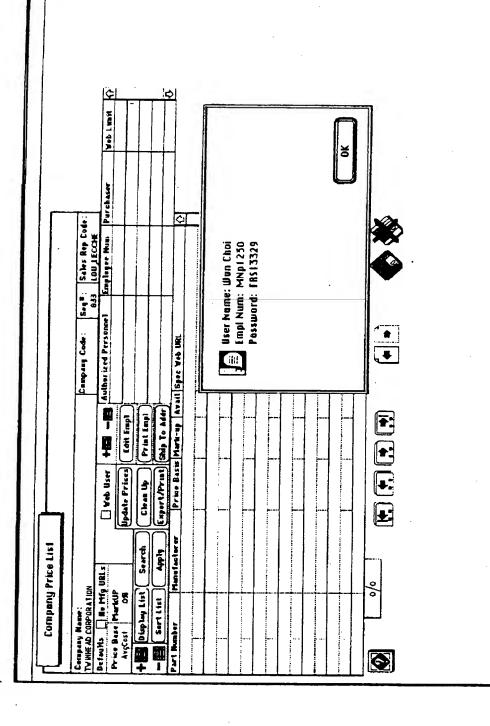
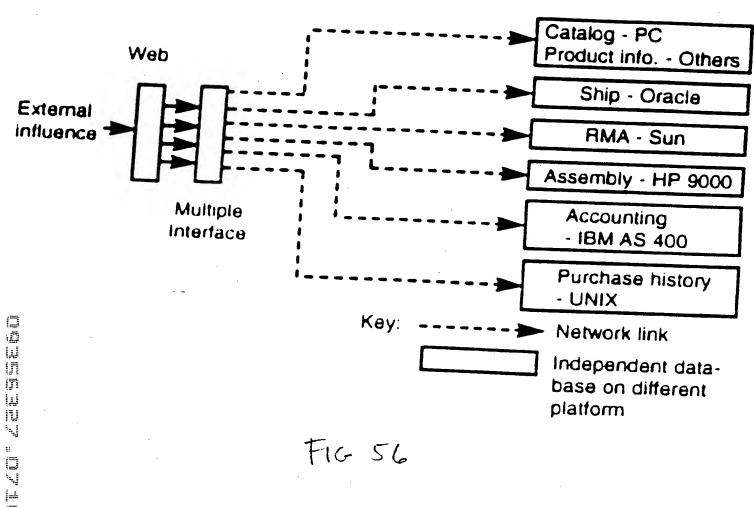


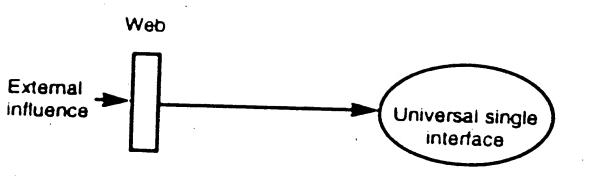
FIG SY

Posity Frice List Description Particular Particular Position	Parity Frice List Crepany Code: Stq*: Slave Rep Code: Slave Rep Cod	Parily Frice List Description	Posity Frice List Designation					Custon	Customers: Modify Records	Retords			
Company Code: Seq*: Sabes Rep Code: Sabes Re	100 100	The state of the s	2004 Section Chepany Code: Seque: Seque: Shake Rap Code: Shake R	mpony Fric	131								
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FIG SS





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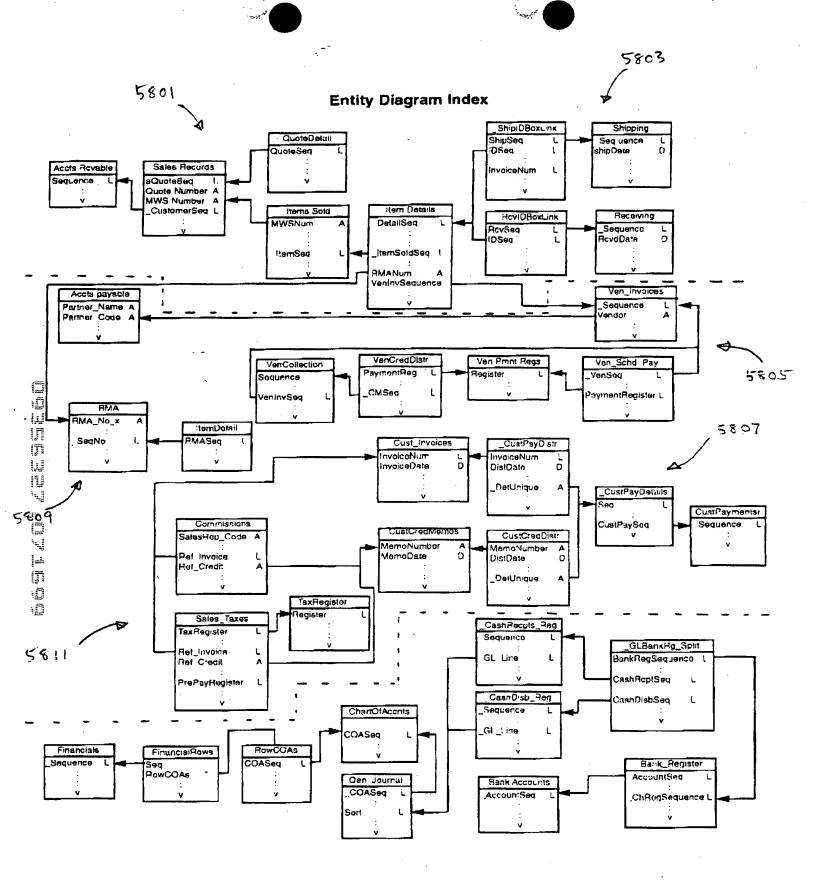
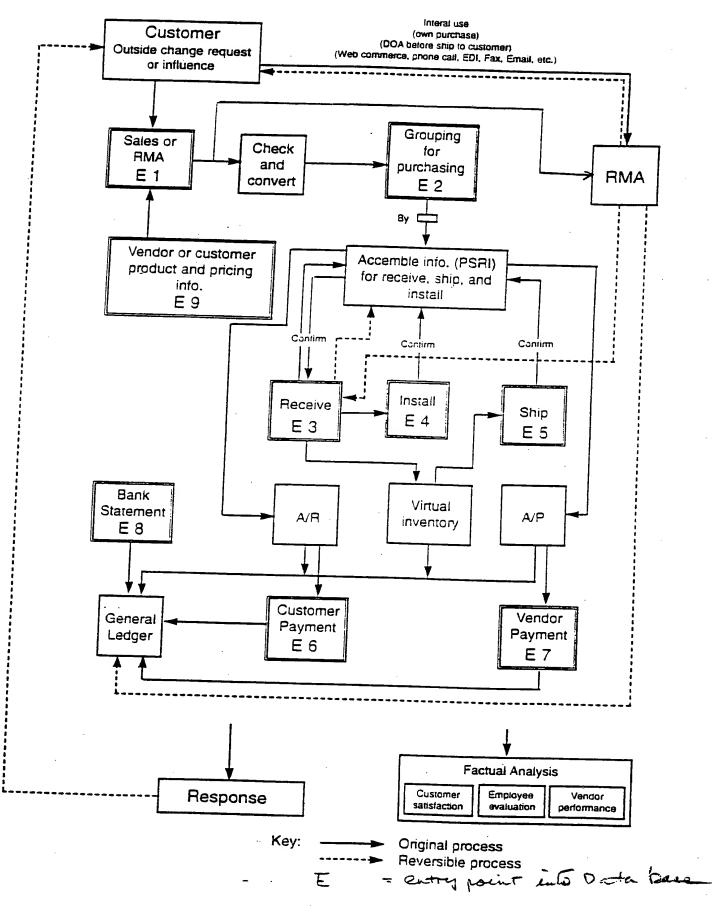


FIG 58



F1659

nger 9972hdigg

Temporary notes 8 KURT KIKKERT (415) 222-7512 10:44 IM 🕝 🖭 00/00/00 Contact person & Phone No. quotes. Customer notes only print out on Notes that fit in box will fit on printouts of <u>آه</u> Backup notes 097-24528 5/22/97 Reviewd by Comments that fit in box will fit on printouts of MVS. MVS comments only print out on MVS. MWS comments (do not appear on Quotes) Customer notes (de not appear on MWS) FIRST DEPOSIT Shipping notes finale | 15.00 | 15.00 | San Francisco, CA 94119-1827 | SUITE 250 PROVIDING RECEIVING SUITE 250 PROVIDING SUITE 250 PROVIDE 250 PROVIDING SUITE 250 PROVI | KURT KIKKERI (415) 222-7512 | (415) 222-7988 | Ship to : (click address to modify) Frahtfree 12800 10.88 13888 2:00 Att PROVIDIAN BANCORP Installation Fotal (+ ship & handling) Contact person & Phone No (Notes 7 00 | 5451 Post fo Purch Duplicate Quote Print Quote Tax @ B 5% Sub-Total Mega Activities 9 03 4. PROVIDIAN BANCORP, INC. 197-24520 (Reset) P Bill To OPO NA Good quote Sup Commission SMar 7 59% Commission file Edil Enter Select Reports Systs MGs Availability Clipboard Notes & Coments O Restricted Partial OK O No Partial Shipment ? Ship Via Command-L (add Linked lines)
Option-R (change SRP)
Option-O (zero price cents)
Command-= (change fleids) Ground Partial UK Dest Terms (1) Margin Sales Rep KeithS Company FIRST DEPOSIT 5/22/97 **(**

DOINGES ALEGO

Mega Activities

file falt Enter Select Reports

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11:19 RM (1)

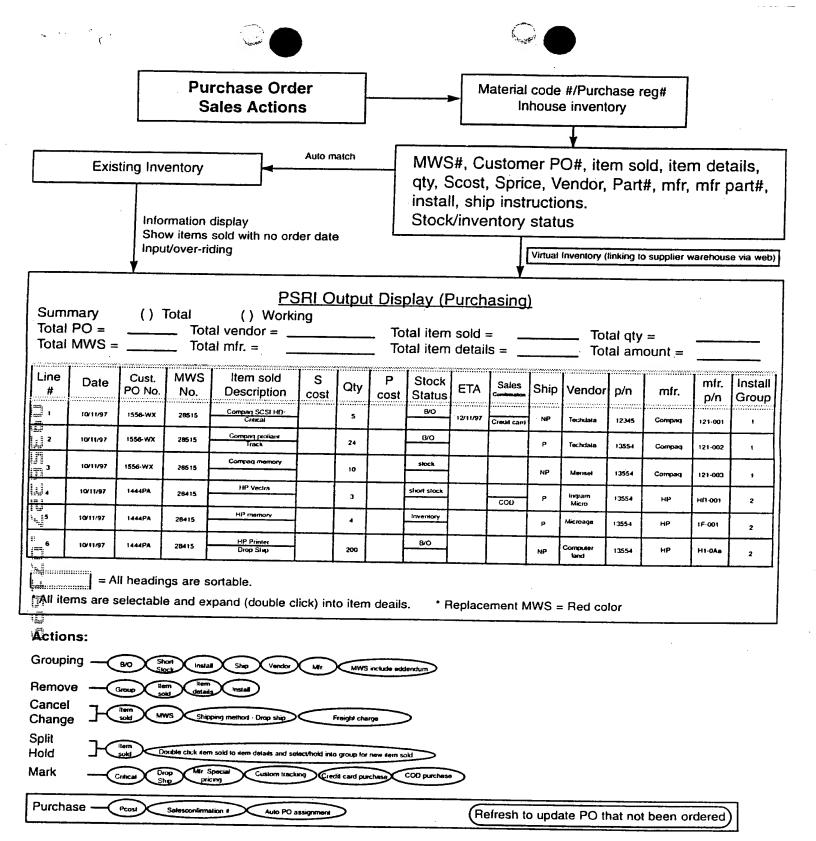
Quote

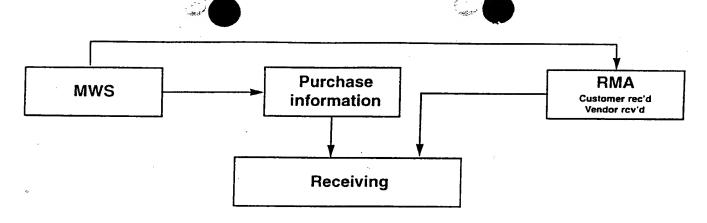
Mega Activities

file Edit Enter Select Reports

SIIIPPED Customer

Gerry Binkhorst (408) 982-3350 emporary notes M-938682 12/29/92 Contact person & Phone No. Notes that fit in box vill fit on printouts of quotes. Customer notes only print out on Backup notes 0-936626 12/28/92 Reviewaby Comments that fit in box will fit on printouts of MVS. MVS comments only print out on MVS. MVS comments (do not appear un Quotes) Customer notes (do nut appear on MVS) FUJITSU-ICL SYSTEMS, INC Ship to:
FUJISU-ICL SYSTEMS, INC.
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Santa Clara, CA 95032
Attention, Gerry Busharst
PTC Q14-VP Pur-Cost SIs Inrigin-status (each - PRICE-extind f) Shipping notes Gerry Binkhorat (408) 982-3350 (408) 982-3400 61.70 Freight Free CstExp 57.00 4.70 Company 12 00 AM CstExp CstExp 5.23 Total (+ ship & handling) Contact person & Phone No Notes Print MVS Show Quote Cancel MVS M-930002 SHIPPED Customer Tax @ 8 25% Shpd 1 Installation Sub-Total Shpd Shpd 2 49 Clipboard Availability FUJITSU-ICL SYSTEMS, INC. ž Line count = Reset Revd MicroD Mac Rcvd Commission Sup Commission SMar 4 61% No Partial Bill To: Systs TUGs QUARTERDECK OFFICE S! 930USQM360X Ord/A184444 Notes & Comments Ord/Al 17 /P /0 1/1/93 MN Invoice * Old System MWS FUJITSU-ICL SYSTEMS, INC Customer PO No. <u>\$</u> Edit RMA RHA Pat D X Det Orded Ordrd 12/29/92 Ordrd AP Voucher Company Completed ales Rep. 11613 **\$**





Double click to get specific receiving instruction.
Only show items sold with order date, but with no receive date.

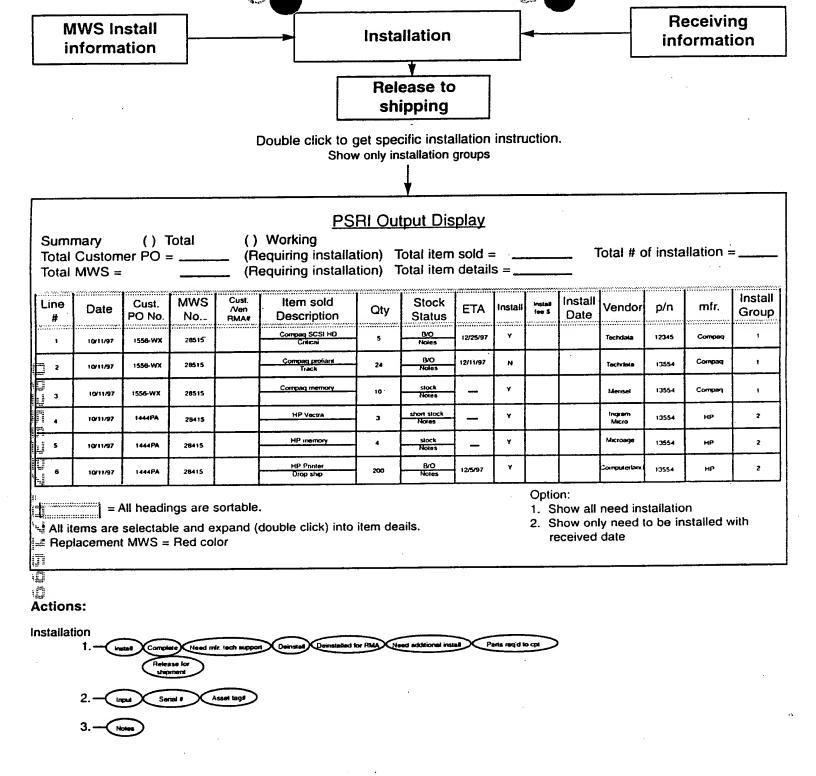
			·				<u> </u>								
Total Total	Custom	er PO :	=	To	PSRI Ou Working tal item sold = tal item details			_ Total o	order =		Re Shi	ceive = ip =	:		
Tine # 1 2 2 3 3	Date	Cust. PO No.	MWS No.	Cust. /Ven RMA#	Item sold Description	Qty	Order 'date	Sales Contirmation	Status	Vendor	p/n	mfr.	mfr. p/n	Serial #	Receive Condition
m'	10/11/97	1556-WX	28515		Compaq SCSI HD Critical	5	11/20/97	Credit card	Hold Note	Techdala	12345	Compaq			
¥ 2	10/11/97	1556-WX	28515		Compag prokant Track	24	11/20/97		Reluse	Techdata	13554	Compaq			
3	10/11/97	1556-WX	28515		Compaq memory	10	11/19/97		ok	Mensel	13554	Compaq			
1 4 1 1 1 5	10/11/97	1444PA	28415		HP Vectra	3	11/20/97	COD	ok	Ingram Micro	13554	нР			
5 1.1	10/11/97	1444PA	28415		HP memory	4	11/21/97		ok	Microage	13554	нР			
I 6	10/11/97	1444PA	28415		HP Printer Drop ship	200	11/12/97		ok Note	Computertanii	13554	нР			
	= A	II headin selectable			ouble click) into i	tem de	eails.	* Replac	cement	MWS = F	Red col	or			

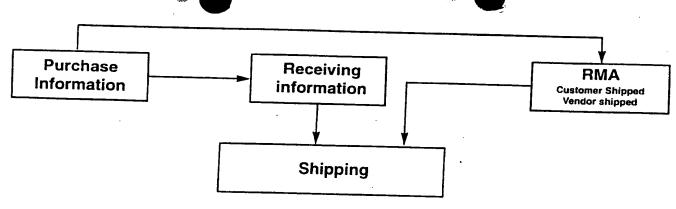
Actions:

Receiving	
1.—	Input Packing Serial 9 Carrier City Term Boxes Conditions
2.—	Display Expected IO No MWS
3.	Notes

- 1. Expected to receive will exclude refusal items.
- 2. Expected to ship will exclude refusal items, hold items and items with COD/cash term.
- 3. Batch input for all packing slips and items. The system automatically match input with items that existing in the system to all items that received.

FIG 65





Double click to get specific shipping instruction. Only shows items sold with received date, but with no ship date.

Total	Custon	ner PO :	=	To	PSRI Outling Working tal item sold = tal item details			-		_	Re Sh	ceive = ip =	·		
Tine	Date	Cust. PO No.	MWS No.	Cust. /Ven RMA#	Item sold Description	Qty	Order date	Receive date	Status	Vendor	p/n	mfr.	mfr.	Serial #	Ship
T	10/11/97	1556-WX	28515		Company SCSI HD Critical	5	11/20/97		Hold Notes	Techdala	12345	Сопунц	******		
	10/11/97	1556-WX	28515		Compan proliant Track	24	11/20/97		Refuse	Techdate	13554	Compau			
3	10/11/97	1556-WX	28515		Compact memory	10	11/19/97		ok	Mensel	13554	Compag			
7	10/11/97	1444PA	28415		HP Vectra	3	11/20/97		ok	Ingram	13554	НР			
5	10/11/97	1444PA	28415		HP memory	•	11/21/97		ok	Micro Microege	13554	НР			
3	10/11/97	1444PA	28415		HP Printer Orop ship	200	11/12/97		ok	Computerland	13554	нР			
∰ II iten	= All	heading electable	s are so and exp	rtable. and (do	puble click) into it	em dea	ails.	* Replac	ement M	/W\$ = R	ed col	or			

Shipping	
1. Input Tracking Senal # Specific a	Asset Claim Carrier Ohy Term Boxes
2. Display Expected to	A
	l

3. — Add freight charges (option) Notes.

. Expected to receive will exclude refusal items.

Expected to ship will exclude refusal items, hold items and items with COD/cash term.

Batch input for all packing slips and items. The system automatically match input with items that existing in the system to all items that received.



Select (highlight) to group

Item detail Display

Line #	Date	Cust. PO No.	MWS No.	Cust. · /Ven RMA#	Item sold Description	Qty	Existing Status	Cust. Inv.	ven. Inv.	Serial #	Vendor	mfr.	Install Group	Ship Gruop
1	10/11/97	1556-WX	28515		Compag SCSI HD Critical	1	8/0	i						
2	10/11/97	1558-WX	28515		Compaq SCSI HD Critical	1	8/0							
3	10/11/97	1556-WX	28515		Compaq SCSI HD Critical	1	8/0	·						
4	10/11/97	1556-WX	28515		Compaq SCSI HD Critical	1	B/O							
5	10/11/97	1556-WX	28515		Compaq SCSI HD Critical	1	8/0						L	

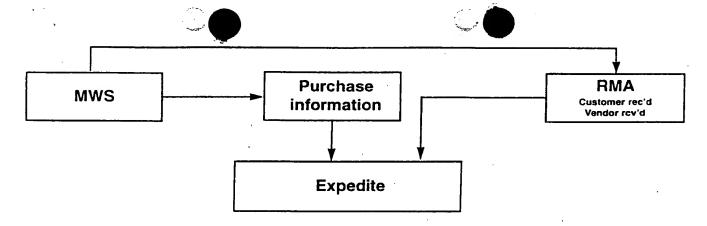
= All headings are sortable.

* All items are selectable and can be made into different groups.

* Replacement MWS = Red color

Existing status can be ordered Existing status can be received Existing status can be shipped Existing status can be installed

Unique installation note:	Unique shipping note:	RMA installation note:
11		
Standard default notes from custome	er file Standard default shipping notes from	n vendor file Shipping note:



Double click to get specific receiving instruction. Only show items sold with order date, but with no receive date.

Sum	mary	()	Total · ·	()	PSRI Ou Working		• •								
Total	MWS =	ner PO =		To	tal item sold = tal item details :	=		_ Total o _ Total a	order = amount	=	Red Shi	ceive = p =			
Litina	Date	Cust. PO No.	MWS No.	Cust. /Ven RMA#	Item sold Description	Qty	Order date	Sales Contirmation	Purchase ETA Status	Expedite ETA	Vendor	p/n	mír.	mfr. p/n	Expedite Condition
	10/11/97	1556-WX	28515		Compan SCSI HD Critical	5	11/20/97		Hold Note		Techdala	12345	Compaq		
2	10/11/97	1556-WX	28515		Compan prolana Frack	24	11/20/97		Retuse		Techdata	13554	Соптрак		
# 2 2 4 5 5 5 5 5 5 5 5 5 5 5 5 5 5 5 5 5	10/11/97	1556-WX	28515		Compaq memory	10	11/19/97		Ok		Merisel	13554	Сотрва		
4	10/11/97	1444PA	28415		HP Vectra	3	11/20/97	,	ok		Ingram Micro	13554	НР		
	10/11/97	1444PA	28415		HP memory	4.	11/21/97		ok		Microage	13554	нР		
6	10/11/97	1444PA	28415		HP Printer Drop ship	200	11/12/97		ok Note		Computerland	13554	НР		
		II headin selectable	_		ouble click) into i	tem de	ails.	* Replac	cement	MWS :	= Red col	or	•		<u></u>

Actions:



- 1. Expected to receive will exclude refusal items.
- Expected to ship will exclude refusal items, hold items and items with COD/cash term.
 Batch input for all packing slips and items. The system automatically match input with items that existing in the system to all items that received.

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17.775 1	LOCKED						***************************************	***************************************	0/00	00/00				
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1/6/93 12/29/92						2	1	-0-1	1	xpedite Stat	2	VIII CAII	7	
IEPS_UNC 1-930002		9.									¢	On allocation	_	
11-52 10.2 12.29 22 23.50 22.29 23.50 24.50					•					***************************************		Discontinued	<u> </u>	
11 12 13 13 13 13 13 13	(0) Et-				,							Direct ship from Mate		
12/29/92	-ICL SYSTEMS, INC. : M-9;	30002			••••••						Ī	Not released new prod	100	
H1-930007 H1-93007 H1-930	11613 12/2	19/92										No record of order	<u></u>	Γ
1-16.93	Gerry Binkhorst (408) 98,	2-3350			1	*****			*******			Open source required	Ē	
1-1-310007	OCKED		•					-	•			Open source complet	Ī.	
1 1 1 1 1 1 1 1 1 1		10007				•••••			••••••			Ship in wrong addres	Ţ.	
Control Cont	×	.63				,					-	Order hold	· -	
Sort Sets Searches Columbia	E(415) 751											Ignore on future repor	Ē	
Sort Sets Searches 1 POVERBOOK DUIO 230 2,455 44 [Manual All John Structure Coperist Control of Communication Control of	OCKED			1							Ì	Other	Ŷ	
Sort Sets Searches Return RelatedSwitch QuickSwitch			-	-	POWERBOO	K DUG 230	2	155.44						
Sois Searches Return RelatedSwitch QuickSwitch	7	•	20/0			413 / COUTO 444D	<u>.</u>	٢	in the Co	on ruture report	u			
Sets Searches Return RelatedSwitch QuickSwitch				•	い 同	Q	Options							
NATURAL NATURA NATUR		, <u> </u>		√ å				Fist or	je,					
		-	Colles	×		witch QuickSwite	<u>.</u>							•

FIG 70

5 1	MASMED	20	or d	Revd	Shipd	Description	==		Cost		rice Exp	Price Expedite Status	exp	date - cus	cust notes	CSR Notes		Ť
5	M-930008 NoP	-	-	-	T	CABLE					lgnor	Ignore on future reports	reports			FH IFH IC		1
읦	1/7/93 Orig Shipd	Shipd	3/22/93	3/22/93	3 3/22/93	100				90	A 000 €					2		
I	7459			78 0		-					,,	00/00/00						; :
	M-02007				Ž III	Chinne	Not Chipped Itenant 12/5/07	7/5/07	Mg 14:11	20		3						ij.
ior les	<u>.</u>					and in the	il nepol i	2 2 2						(iii)				
Z 11ems 000635262 1/5/93 1 Debor ab Williams (818) - 397-718		O Not	O Not Ordered Report		O Not Re	O Not Received Report	port @ Not Shipped Report	Shipped	Report	O Drop ship Neport	ship Rep		Filters On					
LOCKED	_	Custome		(13/13)(13)	P0		010	0rd	Revd Sh	Shpd Age	L			IC				
PACBELL 156	_	NION B	UNION BANK OF CALIFORNIA	LIFORNIA	63	6310010275	8		12%	0% 63	\ \{\cdot\}		, ,,,,,,,,,,,,,,,,,,,,,,,,,,,,,,,,,,,,,					12
	_	NOW B	UNION BANK OF CALIFORNIA	L IF ORTHA	63	6310010501	4	75.88	25%	:	Ĺ	Lustome	riller On	<u> </u>				
2 DON BAKED PC 510-806-7459	_	UNION BAN	NK OF CA	K OF CALIFORNIA	63	6310010517	13	10098	7688 5	l	200	At Ivast						
	_	AB NOIN	UNION BANK OF CALIFORNIA	I IF ORNIA	63	6310010683	A. M.	86.98	86.98	81% 21	-	10 20113	1 6					
		A NOIN	UNION BANK OF CALIFORNIA	LIFORNIA	63	6310010807	24	24 100%	95%8	87%8 10	-1	1	11161 041					- 17
	_	NON B	UNION BANK OF CALIFORNIA	LIFORNIA	63	6310010836	2	10 100%	10%	0%8 2	0 2 2	15	or less	_				
930107	1	UNION BAR	MK OF CA	NK OF CALIFORNIA	63	6310010904	45	49 100%	81.9	0%8 2		Oto Filter On	8					
_	<u>د :</u>	UNION BAN	NK OF CA	IK OF CALIFORNIA	63	6310010905	'n	5 100%	20%] ##			7				
LOCKED		UNION BAN	NK OF CA	NK OF CALIFORNIA	63	6310010907	4-	100%	<u>.</u>	42% 4	ξ Σ	More than	plo sycb	<u>,</u>				
BEEBOY FILE . M-930007		D								<u> </u>		Age filter On	r On					u
5 items XXXXXXX 1/6/93	ţ,		r		1	17.00	22.2			3				ŕ				
E(415) 751			_	Ven Un	_	Cust PU (14)	CAU	-[2	5	MCV0 Shpd	pduc					I	
-	_		٢	A4¢ 0a	_	6310010275	M9/-25690	- 7	٠	- 8	-	0		<u></u>	1			
	, <u>=</u>	Is older than	5	Sueb E		6310010501	M97-25920	- 1	. ع	4	-	0						
:	:	٦			5	6310010517	669C7-76LJ		ž:	13	2	~ -	.انه	<u> </u>				
XXXXXX	-1	וֹכ	Lusiomer Motes	Motes	i	6310010683	P19 /- 76036	N-DPA 9C	ą.	8	~	٥		<u>ر</u>				
**************************************	<u></u>	Priority 4	(> ft	Get MYS	S S			- 1					ঠ	Ź	****	***************************************		
LOCKED		Expected	· _ t	Description (40)	-		Ven-Ctrl V PNo-M PNo	•••	Rcvd-Shpd	P0-014-A	4-V	Expedite Status	Status					
			PREMI	PREM PNTR CBL 25M/C36M 10	5M/C36M 1	0 InHouse		127	12/3/97 - 1		26136-Add-pOK		•	\ \{\bar{\chi}\}				
26/9/1	19						1602-10	8	0 - 00/00/00		she:		-	111				
10			PREMI	PREM PNTR CBL 25M/C36M 10 InHouse	5M/C36M 1	O InHouse		12/	12/4/97 - 2		26157-Add-Np)				
1001 Etc							1602-10	8	0 - 00/00/00		sys.							
COUCE-M. JAI SMILEYS IN-1871LIS	1002		Install	Installation INSTALL MEM	E.	th House	his tellation	/21	12/3/97 - 6		26156-Cus-Np	•		L				
CO/ OC/ C1	, ,	. :	UPCRA	UPGRADES AND TOKEN KING	KENKING	-	e liver ge	3	0 - 00/00/00	Ī	S To							
1 Gerry Binkhoret (408) 982-335	1350		Installation	Los		- InMouse	Installation	/21	12/4/97 - 1		26155-Cus-Np			20			:	
LOCKED			bet 5 lbs	MA 9 JVI 90 COAL Activities and	MAG DAM	phiotoce	histallation	12/4	12/4/97 - 1		26140-Cus-p0K			<u></u>	M. Landanananananananananananananananananan			
	1000		AND BL	AND BURN IN 48 HOURS	JURS AM		Charge	8	0 - 00/00/00		Sue.							
			Installation	tion		InHouse	Installation	12/	12/3/97 - 1		26139-Cus-pOK							
3 11ems XXXXXXX	2						Charge	700	0 - 00/00/00	1 &2 days	she			₩ ₩			:	
LOCKED (SITE OF THE OF		₽											안	21				
		-	-	-	-	POWERBE	POWERBOOK DUD 230	ę	2,455 44		lgnor	Ignore on future reports	reports					li .
Management 18 1 1 1 1 1 1 1 1 1 1 1 1 1 1 1 1 1 1		. (UE			I) (F)	, i	-	Options									
,	y Fi		Ų,		$\left\{ ight\}$	레	٠ آ)]	Fact Order	į							
Sort Sets	_	Searches	_		Return		RelatedSwitch QuickSwitch	vitch			į							
7		1 1 1 1 1 1 1 1 1 1 1 1 1 1 1 1 1 1 1															3	

DOBSEBEY DZIEGO

Shipd Description
3/22/93 3/22/93 TBD
ULTRA 144, 14400BPS, EXT, V32 BIS
3336
1 1 POSISCRPT LEVEL 11 CARTRIDGE F/LJ 404 76 3/22/93 3/22/93 HIP, III, IIID
HPCD-1622U 3338
1 LASE 3/22/93 SERII HPCD-E440D
22/93 3/22/93 3/22/93 KCHH CmpLnd APPL-10340
RECT
3/22/93 SYS1 APPL-H1426
1 1 MAC 3/22/93 3/22/93 SYS1 CmpLnd APPL-H1428
9E Mr
1 1 POV 3/22/93 3/22/93 33ml mpLnd APPL-A0883
<u> </u>
Return Ret

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					I I I	1: 2847 0	1 2847 (56	iles-MWS	HMH: 2847 of 2847 (Sales-MWS)	The second secon		
RMA- Orig- Pr Case No CS ExCr-RCred Ven-RMA®	No CS E)	Cr-RCred	Ven-RMA®	Ship-Rev	Ship-Rey Cust-Cust PO®-Faxed Rev-Shp Inv-Crd Oty Description	Rev-Shp	Inv-Crd)ty Descr	iption	Pont MVC		
R-265798RP Temp2	Temp24563-1	NoCredit	NoCredit compaq	Ž	FIRST DEPOSIT	.¥. ⊠	13143	1 ARMAD	ARMADA 4131T 5/133 16MB 1400 12.1 IN CTF1	1.	C	
Nemesio.ccc 5/6/97			97050607801	¥2	19497-40167-N	₹	3,628	O NB 4100	0	Read	Released	
			Warranty repai	.5	Dispatched On-Site warranty service No Credit	nty service	No Credit	V 00		Hardvare - Other	Closed	
19118	/ 90/50 /6/	97 00 A PROD	5/14/97 05/06 /97 00A PRODUCT : PROVIDIA	AN (drop sh	ip to compaglis TRYING TO	GET IT REPA	HRED THROUGH	1 COMPAG.	AN (4-go ship to compag) is TRYMG TO GET IT REPARED THROUGH COMPAQ WILL REPAIR. COMPAGCASE IS STOSSEGIAN KYEN	0 CASE# 15 970506078	AVA CO	
R-265876RP Temp2	Temp24784-1	2,996.70 *	5,996.70 # Microage	2/13/97	5/12/97 NETYORK GENERAL CORIS 5/12/97 13381	5/12/97	13381	1 TECRA	TECRA 740CDT PENT-166 MMX 2.02GB 16MB	8 16MB		
Brandon aaa 5/6/97		5,996.70 716376	716376	Š	16098	5/12/97	6,195	1 13.3 TFT 10X	T 10X	Redd X Released	Released	
					Warranty repair /exchange	•	No Credit	¥0d	Hard	Hardware - Other	Closed	
6/2/5	7. under Mi	2 M2 NZ S/	s frans	erred from	1 inv#233828. the item is l	DOA. WE WILL	replace with	nventary ite	erred from inv#233828. The item is DOA. We will replace with inventory item (also from microage s/n#03720765, which aleade no seed 30	720765, which alreadu	25 bessed 30	
R-265914 Temp2	Temp24833-1	8,449.00 Merisel		2/8/87	5/9/97 MEDIATEL (TODD MART	NA!		1 NETSER	NETSERVER LH2 6/200 M1, 64MB RAM	1		
Brandon.aaa 5/8/97		8,449.00	8,449.00 4984009	ĕ	SF970225	ž	27,805	0	-	Read	Released	
	$\overline{\sqcap}$	J	Credit		Not shipped to customer		No Credit				Closed	
6/8/5	77 THE CUST	PMER CANCEL	S/8/97 THE CUSTOMER CANCELED THE ORDER		WE ARE GOING TO RETURN AS WRONG PRODUCT RECEIVED	G PRODUCT !	RECEIVED					
R-266068 Temp2	Temp24833-2	759.00 Merise)	Merisel	26/6/5	MED A I ATEL (TODD MAR' 🛛	ΝΨI		1 64MB P	64MB MEM. EXP. MODULE F/NETSERVER 60NS	R 60NS		
Brandon.aaa 5/8/97	97	759.00	759.00 (4984009	¥	SF970225	¥	Š	•		Read Released	Released	
		J	Credit		No credit/no exchange		No Credit				Closed	
9/8/3	77 THE CUST	THER CANCEL	S/8/97 THE CUSTOMER CANCELED THE ORDER	1 1	WE ARE GOING TO RETURN AS WRONG PRODUCT RECEIVED	G PRODUCT !	RECEIVED .					
R-266177 Temp2	Temp24833-3 1	13,524.00 * Merisel	Merisel	26/6/5	MEDIATEL (TODD MARTI	NA!		WS TOH 9	HOT SWAP DRIVE, 9.00B FOR NETSERVER	ER		
Brandon 444 5/8/97		13,524.00 4984009)	4984009)	Y.	SF970225	Ä	Š	0		□ Read □	Released	•
-		J	Credit		No credit/no exchange		No Credit				Closed	
rendor	Part#5715	5. 5/8/97 7	vendor part# 57156. 5/8/97 THE CUSTOMER	CANCELED	CANCELED THE ORDER, WE ARE GOING TO RETURN AS WRONG PRODUCT RECEIVED	TO RETURN	AS WRONG PR	ODUCT RECE	IVED .			
R-266295 Temp2	Temp24833-5	69.50 Merisel	Merisel	2/9/97	MEDIATEL (TODDD MAR' 🔯	ž		1 ETHERE	ETHEREXPRESS 10/100 PCI TX ENE	ENET MODEL		
Brandon aaa 5/8/97		69.50 4984009	4984009#	¥		I V	ž	B		Reqd	Released	
1		Ĭ	Credit		No credit/no exchange		No Credit				Closed	
6/8/5	7 THE CUST	THER CANCEL	S/8/97 THE CUSTOMER CANCELED THE ORDER	٦.	WE ARE GOING TO RETURN AS WRONG PRODUCT RECEIVED	G PRODUCT A	RCEIVED.					
R-266374 Temp2	Temp24833-7	2,508.00 Merisel	Merisel	2/9/97	MEDIATEL	¥		1 SUREST	SURESTORE 12000E AUTOLOADER EXT 48GB	48GB	c	
Brandon asa 5/8/97	:	2,508.00 *4984009	*49B4009	١¥٧	SF 970225	ž	물	O SCSI 4h	SCSI 4MM DDS-2 W/MANUAL, CABLE		Released	
	C	_	Cradit		No credit Ing avehance		No Cradit				Lincon	
Options	ا درائ			(+	III.	H		Approve	Reset Close	Revd CM	Revd VCM	Release MVS
Vendor Inv	þ		_			ָ ֖֭֭֓֞֞֞֞	⋍	Not anny oved	Mot Demired			
PR= printed CSa cross Shpd Sort	pd Sort	Sets	Searches Nev	New Records	Return RelatedSw	RelatedSwitch QuickSwitch	=			Li eale Cri	בנפונ אנש	Set MAs/Cred

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Sales Records: Add RMA record	SAN FRANCISCO SYMPHONY SAN FRANCISCO SYMPHONY DAVIES SYMPHONY HALL San Francisco, CA 94102 ip Attention: DAVID MURDOCH User: Vendor RMA No.	M93-0065 Orig Sales rep Pat SUSAN2993 Sales rep Pat	Desc: WORDPERFECT 5.1 + FILE SRV Customer vill pay partial Igrey D Orig Ship D Serial No Misc Return type	invoices
	Customer SAN Address Ban Finds button to toggle bill/ship addresses.	MVS No. M93-	Oty: 1 Desc: PNo:F2USIWP51 Orig Rcv D C N OB C21/48 Explanation and Notes	

TIG 74

					,	—			,	·	·							
	records				Recet			Revd	⇔			◇ ×			Credit 🕜	188		D
	KMII: Hdd records	Reth Cheal	No N			Unit price	RMA total	Cu Ship To Ven						Revd				
	Call Tag Number	Bet	-	Amount		. E	RM) De			9/23/97		Vendor
	Call Tag	_	Credit memo	Date 00/00/00				Revd Frm					Call tag	redit	_	7/6		
vities		Rstk %	1=	7	/S:	Mnfc PNo	Ven	c ID 2					Cross Ship	Expected Credit	P Credit Memo			RMA
Mega Activities			Claim Reg		Replacement MYS			D I MISC ID			•						1 2 6 6 6 7 6 6 7 6 6 7 6 6 7 6 6 7 6 6 7 6 6 7	
Σ					Replac	11		LIISC ID			•••••••••••••••••••••••••••••••••••••••		RMA				No Credit Europea	
	RMA No																	* :
													cable				ra	·
. 11 110111	Key Words) (Not applica				Rstk Chra	
Edit	mer (ad fi	Son	Detail [Replacement PO		Orio Day D. Oria Chi-							De d			Detail	L W
♣ File	Customer	Return type	Reason		Replac							■	Vendor	Return type	Peacon		Rstk SE	

TIG 75

V = Vendor whom we bought from or mfr. of product.

C = Customer

Spectrum of N/A

1. If received, ship, claim & credit = NA, then return type must be equal to Not Applicable.

Retern	type/Action	Active	Repair/ replace	Service	\$ On-site	S Additional	Mfr. or v	rendor	RMA#	Rec'd	Ship	Credit	claim	Cust.Orig.	Fax return	E-mail	Show	Repl MWS	
iT (C	C & V)	Active	part # Y/N	On-site Y/N	Charge	repair Charge	Drop Ship	Crass Ship		v	v	v	v	req'd	Form (PR)	notification	web	WAA2	
1. Creatin	Check	Υ	N/A	N/A	N/A	N/A	N/A	N/A		N/A			N/A	N/A	Y	ΙΥ	Y	N	V
IJ		Υ	N/A	N/A	N/A	N/A	N/A	N/A			N/A		N/A	Υ	Υ	Y	Y		С
	Credit card	Y	N/A	N/A	N/A	N/A	N/A	N/A		N/A		•••••	N/A	N/A	Υ	Υ	Υ	Ν	٧
7-8	;	Υ	N/A	N/A	N/A	N/A	N/A	N/A			N/A		N/A	Υ	Υ	Y	Υ		С
:::::::::::::::::::::::::::::::::::::::	Credit memo	Y	N/A	N/A	N/A	N/A	N/A	N/A		N/A			N/A	N/A	Υ	Υ	Y	N	V
الحا		Υ	N/A	N/A	N/A	N/A	N/A	N/A		<u> </u>	N/A		N/A	Υ	Υ	Y	Υ	.,	С
2. Exch	ange	Y	N/A	N/A	N/A	N/A	Y/N	Y/N		N/A			N/A	N/A	Υ	Y	Y	Y	٧
Militor	C&V									İ	N/A		N/A	Υ				•	С
3. Repair	/replace(on/off site)												•						
Mirror.	Under warranty	Υ	Y/N	Y/N	Y/N	NA	Y/N	Y/N					N/A	N/A	Y	Υ	Υ	N	٧
C & L	part/exchange required	Y	Y/N	Y/N	Y/N	NA	Y/N	Y/N	<u> </u>		<u> </u>	N/A	N/A	Υ	Y	Y	Υ	1./	С
	Under warranty	Ÿ	Y/N	Y/N	Y/N	NA	N/A	N/A	N/A	N/A N/A	N/A	N/A	N/A	N/A Y	NA NA	Ÿ	Ÿ	Ν	. V
	Out of warranty	.	Y/N Y/N	Y/N Y/N	Y/N Y/N	NA Y/N	N/A Y/N	N/A Y/N	N/A	<u> </u>	N/A N/A	N/A N/A	N/A N/A	N/A	NA	Y	-	Y	ç v
	part required	Υ	Y/N.	Y/N	Y/N.	Y/M	Y/N	Y/N	1.00	.N/A		.N/A	NA	Y	<u> </u>		Ý	T	ċ
	Out of warranty part not regid	Υ	Y/N	Y/N	Y/N	Y/N	N/A	N/A	N/A	N/A	N/A	N/A	N/A	N/A	N/A	Y	Y	Y	٧
		¥	Y/N	Y/N	Y/N N/A	Y/N	N/A	N/A	<u> </u>	N/A	N/A	N/A	N/A	Y	N/A	Y	Y		С
4. Ship	wrong address	Ÿ	N/A N/A	N/A N/A	N/A	N/A N/A	Y/N Y/N	N/A N/A		N/A	N/A	N/A N/A	N/A N/A	N/A Y	Ϋ́Υ	N/A N/A		Ν	> C
	Refused	Υ	N/A	N/A	N/A	N/A	N/A	N/A		N/A			N/A	N/A	N/A	N/A	N/A	N	V
		Y	N/A N/A	N/A	N/A N/A	N/A	N/A Y/N	N/A Y/N		ļ <u></u>	N/A		N/A	Y	N/A	<u>N/A</u>	N/A N/A		<u>c</u>
	Lost	Ý	N/A	N/A N/A	N/A	N/A N/A	Y/N	Y/N	N/A N/A	N/A N/A	N/A N/A	N/A		N/A Y	N/A N/A	N/A N/A	N/A	Υ	č
	Ship damaged	Y	N/A	N/A	N/A	N/A	Y/N	Y/N			1		1	N/A	Y	Ŷ	N/A	Υ	٧
	l 	Y	N/A	N/A	N/A	N/A	Y/N	Y/N			ļ		ļ	Υ	Y	Y	.N/A		<u>ç</u>
	missing compo- linents	Y	Y/N Y/N	Y/N Y/N	Y/N Y/N	Y/N 	Y/N Y/N	Y/N Y/N	N/A	N/A N/A	N/A	N/A N/A	N/A N/A	N/A	N/A N/A	N/A N/A	N/A N/A	Y	v Ç
	Duplicate ship	Ÿ	N/A	N/A	N/A	N/A	Y/N	N/A	I	N/A	1		N/A	N/A	Y	Y	N/A	N	V
		Υ	N/A	N/A	N/A	N/A	Y/N	N/A			NA		N/A	Y	Y	Y	N/A		<u>ç</u>
	Inventory	Y	N/A	N/A	N/A N/A	N/A	N/A N/A	N/A		N/A			N/A N/A	N/A	N/A	N/A	N/A N/A	Ν	V C
-	I Cancel	Y	N/A N/A	N/A N/A	N/A	N/A N/A	N/A	N/A N/A	 	N/A N/A	N/A	N/A	N/A	N/A	N/A N/A	N/A N/A	N/A	N	V
5. Never ship.	order/shipment	Ý	N/A	N/A	N/A	N/A	N/A	N/A	}	N/A	LN/A.	<u> </u>	N/A	N.	N/A	L NVA	.N/A		غ
stay in	Transferred order	Y	N/A	N/A	N/A	N/A	N/A	N/A	N/A	N/A	N/A	N/A	N/A	N/A	N/A	N/A	N/A	N	v
warehouse	Never ship to	<u>Y</u>	N/A	N/A	N/A N/A	N/A	N/A N/A	N/A		N/A	N/A	N/A.	N/A N/A	N	N/A	N/A	N/A N/A		c
	customer	Y	N/A N/A	N/A N/A	N/A	N/A N/A	N/A	N/A N/A		N/A N/A	N/A	N/A	N/A	N/A N	N/A N/A	N/A N/A	N/A	N	V C
6		Ÿ	N/A	N/A	N/A	N/A	N/A	N/A	N/A	N/A	N/A	N/A	N/A	N/A	N/A	N/A	N/A	N	v
6. Nota	ppucable	Υ	N/A	N/A	N/A	N/A	N/A	N/A	N/A	N/A	N/A	N/A	N/A	N	N/A	N/A	N/A	IN	Ċ
7. Other		Y	Y/N	Y/N	Y/N	Y/N	Y/N	Y/N			,	1		N/A	Y	Y Y	Y		٧
		1	Y/N	Y/N	Y/N	Y/N	L	L		1	└	1	<u> </u>	N/A	1. Y	I Y	<u>' '</u>		<u> </u>

Limit File (Customer or Vendor)

Auotmatic Approval Intelligence

			<u></u>			Grou	ups				
			İ	Mfr.		Ver	ndor		Cus	stomer	
<u> </u>	type/Action C & V)	Allow auto Approval	Mfr. Allow Return	Mfr. allow Open Box	Exceed Mfr. allow max Time Ouration	Exceed Vendor allow max.time Duration	Vendor Restock Fee	Exceed Customer Allow time duration	Charge Restock fee	exceed Sprice limit	Charge Service fee
1. Credit	Check	Y	Υ	Υ	N	Ν	NA	N	N	N	N/A
U1	Credit card	Y	Y	N	Y	N	NA	N	N	N	N/A
	Credit memo	Ν	N	NA	NA	NA	NA	NA	NA	NA	N/A
2. Exch. :::Mirro	ange r C & V	Y	Y	2 2	N	N N	NA NA	N	N Y	N N	N/A
3. நேற்கர்	r/replace(on/off site)	•		,							
Minior C & Y	Under warranty part/exchange required	Υ	N/A	N/A	N	NA	N/A	N/A	N/A	N/A	N
u U	Under warranty part not regid	Y	N/A	N/A	N	N/A	N/A	N/A	N/A N/A	N/A	Y
Ð	Out of warranty part required	Υ	N/A	N/A	N	N/A	N/A	NA	N/A N/A	N/A	Y
	Out of warranty part not reg'd	Υ.	N/A	N/A	N '	N/A	N/A	NA	N/A N/A	N/A	Υ
. Ship	wrong address	Y	N/A	N/A	N/A	N	N/A	N/A	N/A	N/A	N/A
	Refused	Y	N/A	N/A	N/A	N	N/A	N/A	N/A	N/A	N/A
	Lost	Y	N/A	N/A	N/A	N	N/A	N/A	N/A	N/A	N/A
	Ship damaged	Υ	N/A	N/A	N	N	N/A	И	N/A	N/A	N/A
	missing compo- nents	Y	N/A	N/A	N	N/A	N/A	N	N/A	N/A	N/A
	Duplicate ship	Y	N/A	N/A	Y	N/A N	N/A	N/A	Υ	N/A	N/A
	Inventory	Υ	N/A	N/A	N/A	N	N/A	N/A	N/A	N/A	N/A
. Never	Cancel order/shipment Transferred order	Y	N/A	N/A	N/A	N	N/A	N/A	N/A	N/A	N/A
rehouse		Y	N/A	N/A	N/A	N	N/A	N/A	N/A	N/A	N/A
	Never ship to customer	Y	N/A	N/A	N/A	N	N/A	N/A	N/A	N/A	N/A
Cust. I	Not applicable	Y	N/A	N/A	N/A	N .	N/A	N/A	N/A	N/A	N/A

Customer File Auto RMA Approval

Automatic Approval Criteria

	type/Action C & V)	Preset time allow between Orig, ship date & RMA request date	Restock Fee	Max allow tin max t		S price max	Service fee for On-site	Excced \$ return limit	Excced agreed return period
1. Credit	Check	Range	Range	N	A	NA	Range/Y/N	Amount	Days
	Credit card	Range	Hange	, N	Α	NA	Range/Y/N	Amount	Days
	Credit memo	Range	Range	·NA	NA	NA	Range/Y/N	Amount	Days
2. Excha		Range	Range	NA	NA	NA	Range/Y/N	Amount	Days
111	/replace(on/off site)	Range	Range	NA NA	NA	NA	Range/Y/N	Amount	Days
Militor C:3.V	Under warranty part/exchange required	NA	NA	NA		NA	Range/Y/N	NA	NA
IJ.	Under warranty part not red'd	NA	NA	NA.		NA	Range/Y/N	NA	NA
	Out of warranty part required	NA	NA	NA.		, NA	Range/Y/N	NA	NA
ži	Out of warranty part not req d	NA	NA	NA		NA	Range/Y/N	NA	NA
4. <u>Shi</u> p	wrong address	NA	NA	NA		NA	NA	NA	NA
ļ=L	Refused	NA	NA	NA	••••••	NA	NA	. NA	NA
Ħ	Lost	Range	NA	NA	••••••	NA	NA	NA	NA
	Ship damaged	Range	NA	NA	••••••	NA	NA	NA ·	NA
i	missing compo- nents	Range	NA	NA	••••••	NA	NA	NA	NA
	Duplicate ship	Range	NA	NA		NA	NA	NA	NA
	Inventory	NA	NA	NA	***************************************	NA	NA	NA	NA
J. Never	orger/snipment [NA	NA	NA		NA	NA	NA	NA
ship, stay in warehouse	Transferred order	· NA	NA			NA	NA	NA	NA
	Never ship to customer	, NA	NA			NA	NA	NA	NA
6. Cust.	Not applicable	NA	NA			NA	NA	NA	NA
7. Other									

- Return type must be create in duplicate (pair) for Vendor & Customer (V & C).
 Allow changes only of return detail on either V or C. One return detail must remain unchanged (creation keys).
- Return type can be different for vendor & customer on the same RMA.
 Option to block use of any return type.
 Original ship date as guide for proper selection of return type.
 Create default setup initially.

Vendor File Auto RMA Approval

Automatic Approval Criteria

_					
	Retur	n type/Action (C & V)	Return allowed	Allowable Max date vendor time	Restock Fee
1	. Cred	iit Check	Y/N	Limit	Range
İ		Credit card	Y/N	Limit	Range
L		Credit memo	Y/N	Limit	Range
2		nange or C & V	Y/N	Limit	Range
_	_	ir/replace(or/off site)	Y/N	NA	NA
		Under warranty part/exchange required	Y/N	NA	NA
	ij,	Under warranty part not regid	Y/N	NA .	NA
		Out of warranty part required	Y/N	NA	NA
		Out of warranty part not reg'd	Y/N	NA .	NA
4.	Ship	wrong address	Y/N -	Limit -	Range
		Refused	Y/N	Limit	Range
	H	Lost	Y/N	NA	NA
		Ship damaged	Y/N	Limit	Limit
	<u>n</u>	missing compo- nents	Y/N	NA	NA
	· au	Duplicate ship	Y/N	NA	NA
		Inventory	Y/N	NA	NA
5.	Mever	Cancel order/shipment	Y/N	NA	NA
		Transferred order	Y/N	NA	NA
		Never ship to customer	Y/N	Limit	Limit
6.	Cust. N	Not applicable	Y/N	NA	NA
7.	Other		Y/N		
				·	************

- 1. Return type must be create in duplicate (pair) for Vendor & Customer (V & C).
 2. Allow changes only of return detail on either V or C. One return detail must remain unchanged (creation keys).
 3. Return type can be different for vendor & customer on the same RMA.
 4. Option to block use of any return type.
 5. Original ship date as guide for proper selection of return type.
 6. Create default setup initially.
- 6. Create default setup initially.

Mfr. File Auto RMA Approval

Automatic Approval Criteria

	type/Action C & V)	Return allowed	Open return allowed	Max time to return	Max time to Warranty service on-site	Max time to Warranty service off-site
1. Credit	Check	Y	Y/N	Limit	NA	NA
	Credit card	Y	Y/N	Limit	ŅA	NA
	Credit memo	Y	Y/N	Limit	NA	NA
2. Exche	ange C & V	Υ	Y/N	Limit	NA	NA
3. Repain	/replace(on/off site)	Y		Limit	NA	NA
Mirror Gal V	Under warranty part/exchange required	Υ	NA	NA	Limit	Limit
(7)	Under warranty part not red'd	Y	NA	NA	Limit	Limit
IJ	Out of warranty part required	Y	NA	NA	NA	NA
ių.	Out of warranty part not regid	Y	NA	NA	NA	NA
1, Ship	wrong address	Y	NA	Limit	NA	NA
i=:: (Refused	Υ .	NA	Limit	NA	NA
\ <u>_</u>	Lost	Υ	NA	Limit	NA	NA
	Ship damaged	Y	NA	Limit	NA	NA
ID .	missing compo- nents	Y	NA	NA	NA	NA
4	Duplicate ship	Y	NA	Limit	NA	NA
1	Inventory	Y	NA	Limit	NA	NA
). Neveri	Cancel order/shipment	Y	NA	Limit	NA	NA
ship, stay in ; arehouse ;	Transferred order	Υ	NA	NA	NA	NA
	Never ship to customer	Y	NA	Limit	NA	NA
Cust. N	lot applicable	Y	NA	Limit	NA	NA
. Other		Y	NA	Limit	NA	NA

New rules:

- 1. Return type must be create in duplicate (pair) for Vendor & Customer (V & C).
 2. Allow changes only of return detail on either V or C. One return detail must remain unchanged (creation keys).
 3. Return type can be different for vendor & customer on the same RMA.

 4. Online to block use of actuality has
- 4. Option to block use of any return type.
- 5. Original ship date as guide for proper selection of return type.
- 6. Create default setup initially.

R-232421 is your RMA number.

If you want to exchange for a new product, please click Products below. Please remember to check replacement option when you are ready to submit your replacement order.

Please use the following links if you wish to leave the current screen and move on.

Products

Returns/Repair Tracking Log Off

<u>llome</u>

4:56 PM (7) E3 (8 2)		Line 2(Col4):		Line 6(Col3)	Line 7(Co13) GovernmentSale + GovernmentAdjus Line 8(Co13) OutO15tate + OutO15tate Adj Line 9(Co13) Sales (2x811)ed		Line 10d(cols): Keturneditens Line 10d(cols): Actualisms Line 10d(cols): Actualisms Line 10d bas 60f(cols): Actualisms	1 1		Line 13(Cold)	Live 144(Cold):tine10x 61(Cold) + Live12(Cold) Live 14b(Cold):tine14x 61(Cold) + 0.0025	Line 15(Co15):				Line 20b(Col4)	Line 26(Cold) : Line23(Cold) + Line24(Cold) Line A1(Cold) : Line16(Cold) Line A2 (A3(Cold) : Line16(Cold) Line A4(Cold) : Line16(Cold)	Counties(Cold):
File Edit Enter Select Reports Mega Activitles TauRegister: Modify Records	Lankegister 2nd Qtr 1996 Pay	State CA Period 4/1/96 - 6/30/96 Amount Due 25,636.00 Recalc/Sets	Change find Onte Amount Paid	line Item	2 Purchases subject to use tax 3 Total (add lines I and 2)	esale 15,335.00 4,1104.U	***************************************	interstate or foreign commerce 683 X (if any) included on line 1 261	♦		4/36/96 Sunnyrale Sunnyrale 194086	5/31/96 Sunnyvale Sunnyvale 194086	9999 4/1/96 Redwood City Redwood City 194065 4 042 00:0RACIE	Grs Sales: 4 375.47. Taxes Bilked: 333.47	Grs Saks: 6,430.05, Taxes Bilkd: 430.05	9997 4/1/96 San Francisco San Francisco 94105 8 583 00 FRST DEPOSIT		

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3/24/97	N30 C. RODRIGUEZ		(415) 506-3209		1,634.43		:	Out of ctate			
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13204	FIRS	FIRST DEPOSIT		M97-24646	19620-43935-N	Clocad-Daid	11				
3/26/97	N30 LINDA		(415) 222-7669	469.81	469.81		72	o i marion			
Customer	DS (415	278-6045	19620-43935-N P 469.81	:	L:5/1/97 V: PAID IN FULL	FULL					
Printed	STxPaid AR Po	AR Posted R-2636BIRP (T.	R-263681RP (Temp24646-1) Approved: 4/15/97	4/15/97	***************************************		4		***************************************		
13231	ddv	APPLIED MATERIALS		M97-24625	4500020574	Closed-Paid	Age: 70 42 16	16			
3/31/97	N30 Denise Fritsch		(408) 563-1240	6,228.09	6,228.09		:	444 93			
Customer	(408)	94	420002024	P: 6,228.09 L:	4500020574 P: 6,228.09 L: 6/9/97 V: PAID INFULL	IN FULL	***************************************				
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13261	CHE	CHEVRON INFORMATION TECHNO	L06Y	M97-24618	FSRA 2006326	Open	Age 177 1	67 695 1			
4/3/97	N/30 JIM GREGORY	SREGORY 510)	842-4674	251,936.83	244,363.72			B 503 93			
Customer	DS		FSRA 2006326		L: 4/18/97 V: P.	V. PAID IN FULL					
Printed		R-264144RP (Temp246	emp24610-3) Closed: 6/	5/97 R-263925RF		1	15/97 Jim W.	4/15/97. Jim Walsh 510-042-1452-2 Charlis Calledin Ello Gaz 2000 1	-) Chris Collection	510.00	- 1
13300	0549	Gasonics International		M97-24712 31646	31646	II -	Age: 58 10	1014	18315000 2000	2007 740 016	rr msg. •/11/9/
4/9/97	N30 Dana	N3O Dana Sengeush	(408) 570-7366	184 42				13.28			
Customer	(408)	0		P. 184.42 L. 6/	31646 P 184.42 L 6/6/97 V: PAID IN FULL	FULL					
Printed		R-264277XDM (Temp24	Temp24712-1) Approve	1.4/17/97 5/29	1712-1) Approved 4/17/97 5/29/97 RMA involved need to find RMA type need to gredit \$10 14 it was courter fault	eed to find RMA to	be need to or	dit \$10 14 it was	weter (fail)		
13307	NET	NET YORK GENERAL CORP.		H97-24713	86035	Closed-Paid	Age: 25 112 03	03	1801		
4/10/97	N30 WIN ROHDES	OHDES	(415) 473-2061		304.71		22.31	3 -			
Customer	(415)	(415) 327-3961	86035	=	L 5/5/97 V PAID IN FULL	FLE 1					
Printed							•				
13359	APP	APPLIED MATERIALS		M97-24760	4500020574	Open	Age: 163 30.11	=			
4/11/97	N30 Denise Fritsch			4,551.71	4,551.71	4,551 71	90	344.60			
Replacement	(408)	(408) 563-5504	45000								
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Mega Activities

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CustPayments: Modify Records DM32889 INVOICE 4695 PAID 1,749.86 01/20/95 Dstrbtd Taken Tt 467.64 AMT\$2806.93 CM\$2806.92 AR Voucher number Credit memos applied (red=Debit Memo/gray bckgrnd=Issue) X Reconciled Approved
 2/26/95 1,749.86 1,749.86 **ON CHECK 429068** 467.64 39.642.0 DM32888/4737 Posted Created by Thu:nnn Notes 52.647.5 467.64 Credit 4 C) Rec C Û 5/4/95 Credit Memo | Date ≣ ₹ 24,866.28 5,646.75 Applied Amnt 9,549.41 -1,749.86 -467.64 CM-4829-1-31 CM-4695-3-49 ₹ Disb to Cash Cust Inv Total | Cust Grd Total | Balance Stub Amnt 24,866.28 5,646.75 -1,749.86 9,549.41 -467.64 12/06/94 M94-17130 24,866 28 24,866 28 24 -4,967.05 -57.38 **₽** 仑 arau bekarpd=Not Reconciled_italics=Not Cleared)_ 5,646.75 9,549.41 -5,024.43 Iny Amnt Dstrbtd **Credit Disb** Invoice Check Stub Ref Rel Inv Applied to Type Invoice Invoice 4829 CM-4829-1- Credit 4695 CM-4695-3- Credit 9,549.41 5,646.75 nvoices applied (gray bckgrnd=short pay) Stub -> Payment distribution (red=Credit 1/17/95 40,062.44 4829 4829 4737 4737 12/13/94 M94-17204 4731 4731 Edit Payment Invoice Disb 12/06/94 M94-17135 MAS CustPayments 429069 ESL/TRW-ASG 35,038.01 DM32890/4829 DM32889/4695 ₹ Invoice Date Check: Amount 4829 4737 4829 4731 4731 4737



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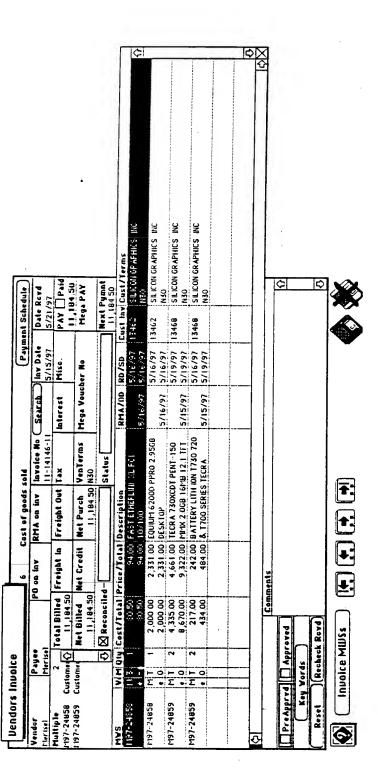
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DEUTSCHE-PLS	2/14/97	6,441.52	6,441.52			:	Avail:	•		- 70' 166' 9 - 1610'C	
MicraD	N30 2/11/97	P: 6,441.52 L: 6,441	52 3/5/97	#9372 R: multiple	 .>	\$46.11					
	AP Posted	need or. \$35.0					***************************************	***************************************	T	***************************************	
1-38282-11	16/5/9	Multiple 10		16/5/1	Reconciled-Ord		26/2/9	Multiple		-,	
Merisel	16/6/9	777.40	777.43	777.43			Avail:			- 66//// - ////6//	
Merisel	N30 6/6/97										
3-32564-11	16/1/9	M97-24919 1	24919	76/1/7	Reconciled-Ord		26/1/9	13535		11:10	
Merisel	16/6/9	360.24	360.24	360.24			Avail:		:	- 47.096 - 767177	
Merisel	N30 6/6/97										
1012	5/21/97	Expenses		6/20/97	Not Reconciled		5/21/97	No Invoices	[[-x]]	00 000 - 10/ 06/ 2	
RX LANGER ELEC	26/01/9		900.00		Building maint		Avail:			- 00.000	
L ANER ELEC	N30 00/00/00									***************************************	***************************************
106	5/21/97	Expenses		6/20/97	Not Reconciled		5/21/97	No Invoices	l[rx]]	00 000 - 20/06/3	
RX LANIER ELEC LANIER ELEC	00/00/00 DEN		00 006	00'006	*Estimate fluoresce		Avail:			- 00'006 - 16'00'0	
Optio	Options Exclusive C.		<u>[</u> +			Total Billed	Remou	Remove PrePaid Act	Act Distribution	tion	
	blems E	ኬ -			المرابع المرابع	Need to pay		ار ار	Cot Pertoors Octs	1011	
Undes vend	Vendor RMA	36(3	- 1	- 1			,,,,,,,	HISTORICAL UN	101111111111111111111111111111111111111	MCIS	

110 89

			1					
Invoice 8	PO	Payee	Vendor	RX Inv Date	Total billed	Tax	Fraight	
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FIG 90



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puno	
	10/16/97 3:13 PM Done
62	Miscelaneous invoices (includes pre-approved)
	Clean with RMA (full credit) - cRMA
7	Clean with Credit Memos (not RMA) - cCred
	Clean reconciled by Credit - cRBCr
7	Clean inventory- clnvent
2	Clean internal use - cInt
20	
М	
	Clean drop shipments - cDS
24	Completly Clean invoices -cC
53	Toal clean invoices
-	
7	No MWS - NOMWS
65	Not reconciled (includes pre-approved) - NR
=	Replacement/RMA without credit - Cred
	Not received discrepencies - Rcvd
	Not shipped discrepencies - Shpd
	No custamer invoices - Custinv
œ	Freight/tax charges - FrTx
4	Order date discrepencies - Ord
,	Cost/Price discrepencies - CP
66	Total Invoices with discrepencies
120	Not reconciled (not including pre-approved)
98	Reconciled
	Pre-approved
	Approved
7	Scheduled
215	Total not paid

716 92

Cancel

Uen Pmnt Regs		_	Pauees	S Credit Vendors	Г
Disc		N Paid/Posted	_	4	¢
	Total Inv	169,158.72	Fay: Post Deursc	DEUTSCHE-PLS Cmpl nd	m
	Total Cr 5,392.84	5,392.84	Checks Merisel		
	Met pay	Net pay 163,765.88	<u> </u>	>	
⊠ Credit	Credit Reconciled (d (Neconcile)	NOTES TECHDATA	ITA V 内 Microage	➪
Invoice		Billed Amnt Due date	Amount Method Pay Ref	Pay Ref - Date Youcher	
	284647	22,401.25 10/22/97	22,401.25 Check	9883 10/15/97	4
	1894476	216.60 10/16/97	516.60 Check	9884 10/15/97	100
	1897681	76/81/01 00:601,1	1,109.00 Check	9884 10/15/97	
2	234107611	530.60 10/15/97	530.60 Check	9884 10/15/97	
DEUTSCHE-F[MicroD 2	234107621	170.28 10/15/97	170.28 Check	9884 10/15/97	
2	234117011	1,530 61 10/15/97	1,530.61 Check	9884 10/15/97	
2	234912611	76/91/01 08:124/1	1,431.80 Check	9884 10/15/97	亽
		Total Invoice	Total Invoice 169,158.72 Comn	Comments	
Credi		<u> </u>	Credit		⟨ □
	10/0878-7	167774 00.466	≣ 00.4cc		
	2-8662409	96.00 9/29/97	00.96		
Price Protectic	2-8666105	1 410 00 9/30/97	1 410 00 🗗		₽
	Reconciled		5,392.84	Net Pay/Coll Total: 163,765.88	
-					















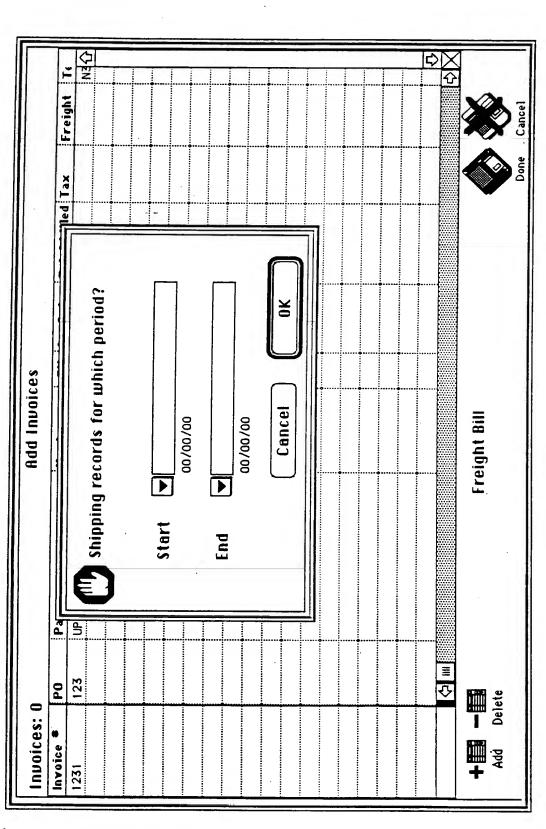








F16 93



F16 94

File Edit Enter Select Reports Mega Activities

		Defoults: Modify Records	ords	
Defaults				
		Accounting Setup		
Cesh Account	!	Credit Card (AR)	Clear	
Cheering (2-pebit)	Commissions Account (>=Debit)	Credi: Card Expense Acct (>=Debit)	Retained Farmings (2007)	
11010 Cash in Bank #1	6000 Salaries - var.	7415 Credit Card Experse	3900 Prior Year's Ballyland Committee	
Apceunts Receivable	Accounts Panable	Or Card Accrued Income Acct (= Credit)		
AR Account ()=Debit)	AP Account (>= Credit)	4015 Orecit Card Acerued Income		
. 1210 Trade Acet Receivables	2010 Trade Accounts Payable	Accrused AP Account (>=f.r ed-t)		
Net Sa'es theame Account (>=Credit)		2050 Accrued Payable	Chrok Annt Pad	
4010 Sales brome	5006 Cest of Goods Sold (Goods)	Multi socrard payable - 011		
Tax Moome Account (=Credit)	LW KIWERS	Compression de la compression della compression		
2310 Sales Tax Payable	Tak COO Acopunt (1=Debit)	Tax Expense Account (anti-min)		
Freight hoome Account (N-Credit)	5007 Lost of Goods Sold (NanGoods	Τ	X Expense	
4090 Shipping and Mandling	Freight COG Account (>=Debit)	Freight Expense Account (>=Debit)]	
Labor from Account (segraph)	SDD7 Cost of Georg Sold (NonGoods	To expense	N Expense	
4075 Service Income	Misc. COG Apat (>=Debit)	t (>=Debit)		
Misc. Income Acet (a=Credit)	5007 Cost of Goods Sold (NonGoods)		K Enpense	
4070 Misc. hears	Interest CDG Acct (»-Debit)	heet (>=Drebit)		
Bad Debt (Appense Accel (3=Dabit)	5007 Cest of Goods Sold (NonGoods	To expense	⊠ Expense	
8030 Rad Selt Forese	Siring hiving	Investory Support		
Day .	Shipping Expense Aget (>-Debit)	Account for Cust Purch Enventory	_	
7	7170 Shyzng	MEGA CUSTOMER PIVENTORY		
	1	Account for RMA leventary		
اء	5030 Purchase Returns	PEDA RMA INTENTORY		
TOO SAME WITHIN A HOWANGE	Purchase Discounts Aget (>-Credit)	Mer chandise Inventory (>=Debit)		
	SO20 Purchase Discount	1410 Merchandise Inventory		
©			4	
			7)	

Aceruad Expense act is under here for possible future use - ungraup

FIG 95

	Credit card account				Details Switch Setup	
ChartOfAccnts: Modify Records	Bank account		Account Sales Income		ncrease © Credit to Increase	
	ChartOfAccnts	Fianancial Code IP	Account Code 4010 A	Account type Revenue	O Debit to Increase	

FIG 96

	ChartOf	ChartOfAccnts: '95' o'f 95' (Sales-MWS) -	S-MIDS)			
Acct Code Account	Account	Account Type	Increase	Decrease	Balance	\$
BA 1010	Cash in Bank #1	Asset	Debit	Credit	197,944.07	IIII 🎇
BA 1210	Trade Acct Receivables	Asset	Debit	Credit	37,259.04	**********
BA 1220	Notes Receivable	Asset	Debit	Credit		**************************************
BA 1240	Other Receivables	Asset	Debit	Credit		
BA 1250	Employer's Loans and Advances	Asset	Debit	Credit		
BA 1410	Merchandise Inventory	Asset	Debit	Credit	11,848.54	
BA 1510	Prepaid Expense	Asset	Debit	Credit		
BA 1520	Pepaid Fed. Corp. Tax	Asset	Debit	Credit		
BA 1530	Prepaid Franchise Tax	Asset	Debit	Credit		
BA 1610	Furniture and Fixtures	Asset	Debit	Credit		
BA 1620	Office Equipment	Asset	Debit	Credit		
BA 1630	Class Room Equipment	Asset	Debit	Credit		
BA 1640	Vehicles	Asset	Debit	Credit	·	
BA 1650	Leasehold improvement	Asset	Debit	Credit		
BA 1710	ACC. Depreciation – F&F	Contra Asset	Credit	Debit		
BA 1720	Acc. Depreciation - Office Equip.	Contra Asset	Credit	Debit		
BA 1730	Acc. Depreciation - Class Room	Contra Asset	Credit	Debit		• • • • • • • • • • • • • • • • • • •
BA 1740	Acc. Depreciation - Lease Hold	Contra Asset	Credit	Debit		
BA 1750	Loans to Shareholder	Asset	Debit	Credit		
BL 2010	Trade Accounts Payable	Liability	Credit	Debit		
RI 2020	Alita I nza - Ciirrent	l iahilitu	Credit	Dehit		
]	Search	New Records Return		QuickSwitch		⇔
₽						中四

Account Sales Income xplanation Ref De 554 556 557 558	O Debit to Increase Debit Credit 27,8 30,7 42,0 66 66	54.00 154.00 15.00 15.00	Credit card account ase © Credit to Increase dit Balance	TIT
Ref 547 554 558 557 559	O Debit to	91.37 115.00 35.00	Credit to Increas	П
Ref 547 554 556 557 557 559	O Debit to	91.37	Credit to Increas	Ţ
	O Debit to	91.37 15.00 35.00	Credit to increas	_
	pit	27,854.00 30,791.37 42,015.00 635.00		- du
547 554 558 557 557		27,854.00 30,791.37 42,015.00 635.00		\
554 556 557 559		30,791.37 42,015.00 635.00	27 854 00	1111
556		42,015.00	-	
557		635.00	100,660,37	
559			101,295.37	
		115,568.00	216,863.37	

				⇨
	Curr	ent ballance	216,863.37	
		Setup		
			Current Course	Current ballance 216,863.37

FG 98

		HCCTS_Kcvable: Modify Records
D. 1. 1. 1. 1. 1. 1. 1. 1. 1. 1. 1. 1. 1.		
HCCTS_HCD&DIE		Customer Setup
Company Name:		Company Code: Seq#: Sales Rep Code:
ORACLE		123
Receivables Acts	√ Set Def	Freight Income/Payable Acts V Set Def
Accounts Receivable (>=	:Debit) 合	Freight Acts (>=Credit)
✓ Trade Acct Receivables		✓ Shipping and Handling
	-	+
	■ •	
Sales Income Acts	√ Set Def	Labor Income/Payable Acts V Set Def
Sales Acts (>=Credit)	4	Labor Acts (>=Credit)
✓ Sales Income		✓ Service Income
	_	
Tax Income/Payable Acts	√ Set Def	Misc. Income Acts
Tax Acts (>=Credit)	4	Misc Income Acts (>=Credit) ♦
✓ Sales Tax Payable	+	✓ Misc. Income
	■ •	

F16 99

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5	
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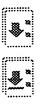
	Accts Revenue: 12 of 827 (8 de-Mile)	T 827 Caloc-Mil	(3)		
	GL Act	Current Balance	ZO	97	
BEEBOY FILE	၂ ဟ		8	00	R
NAVAL SUPPLY CENTER	Sales Income				
WATKINS JOHNSON	Sales Income				
NASA AMES RESEARCH CENTER	Sales Income				
CITY OF MOUNTAIN VIEW	Sales Income				
UNITED AIRLINES	Sales Income				
Symantec Corporation	Sales Income				
ORACLE	Sales Income	2.712.75			
Silicon Systems	Sales Income				
US2 NAVAL WEAPONS STATION CA	Sales Income				
PAC BELL EDI	Sales Income				
Goldman, Sachs	Sales Income				
			5		
Delete Sort Sets Search	Get Inventory Get Credit Card	Return RelatedSwitch QuickSwitch	Options UnickSwitch	<u> </u>	
C)					

Company Name: Account Titles and Explanation Ref Debit Credit 4/10/97 Customer Invoice 13308 issued 558 378.88 4/11/97 Customer Invoice 13326 issued 558 38.97 4/11/97 Customer Invoice 13326 issued 558 38.97	Seq®: Sales Rep Code: 123 RJ.CASTRO Balance ↑ 2,294.90 ■ 2,673.78 2,673.78
Int Titles and Explanation Ref Debit ner Invoice 13308 issued 554 2,294.90 ner Invoice 13326 issued 558 378.88 ner Invoice 13326 issued 558 38.97	
and Explanation Ref Debit 13308 issued 554 2,294.90 13320 issued 576 378.88 13326 issued 556 38.97	Balance 2,294.9 2,673.7 2,712.7
13308 issued 554 2,2 13320 issued 558 3 13326 issued 558	2,294.9
13320 issued 556 3	2,673.7
13326 issued 558	2,712.7
Addresses	lance 2,712.75
Df Type MWS Company name Contact Address 1	City
Other ORACLE 500 ORACLE PARKWAY WrHseORACLE 500 ORACLE FARKWAY	Redwood City Redwood City
Notes Delete Duplicate	Edit Add

FIG 101



test

















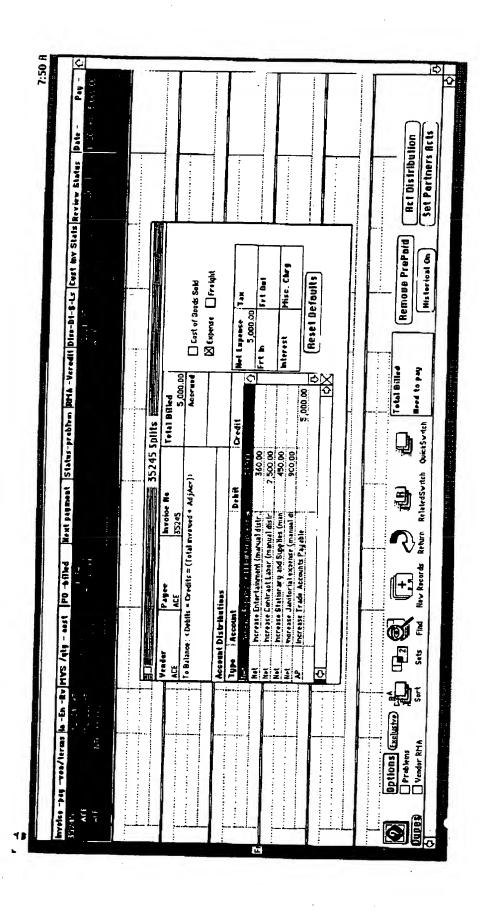




		Mcc(s. Payable: "144 of Trad (sales-MWS)	of hite (Sales-F	AMS)	
Code	Partner Name	Red= BaseLine vendor	Accounts payable	Acrued payable Total payable A	Acerwed la
MicroD Aprvd	lngram MicroD (800) 274-4800	2 X Ven Mfgr Car X Payee	11,632,14	Z,661.53 15,293.67 Cost of Goods Sold (Goods)	4.
ரோந⊥நவு ⊠ Aprvd	Computer land (800) 354-9368	X Ven Mfgr Car X Payee		Cost of Goods Sold (Goods)	j'i i
Merisel X Aprvd	Merise Aprvd (800) 462-5241	3 Nen Mfgr Car NPayee	7 ,	Cost of Goods Sold (Goods)	-2,5
শিeগুহুণ X Aprvd	মিৎগুৰ মিৎুদৈজ্যে , জিত্ৰ Aprvd (408) 730–9138	X Ven ☐ Mfgr ☐ Car 🔀 Payee	☐ Expense 🔀 COG	Cost of Goods Sold (Goods)	
TD Aprvd	Tech Data Corporation 800-237-8931	Ven Mfgr Car	☐ Expense ⊠ COG	Cost of Goods Sold (Goods)	
WerdMare	प्रकृत्वीलिसिट International Corporati 800-835-2400	Corporation Ven Mfgr Car 🕅	X Expense C06	Office Equipment	
COMPVIDEO	COMPUTERVIDEO 617-937-0888	✓ Ven	Expense COG		
MICROCHTRL XIVO	MICROCHTRI MICRO CENTRAL, INC	∐ ven ⊠	☐ Expense ⊠ COG	Cost of Goods Sold (Goods)	
WMII ⊠ Aprvd 4	ሦଳୀ CORP 408-745-1700	X Ven ☐ Mfgr ☐ Car 🛛 Payee	X Expense C00	Office Expense	
OPCODE Aprvd	OPCODE SYSTEMS 415-856-3333	X Ven ☐ Mfgr ☐ Car ☐ Payee	Expense C06		
BM Aprvd 4	IBM CORPORATION 408-452-4810	X Ven ☐ Mfgr ☐ Car 🛛 Payee	Expense 🕅 COG	Cost of Goods Sold (Goods)	
ACRPLS Aprvd	ACROPOLIS SYSTEMS 408-946-6947	1S INCORPORATED	Expense COG		
ATS Aprvd	Anthem Technology Systems Aprvd (408) 441-7177 🔀 Ven	Systems Ven Mfgr Car Payee	Expense COG		
Kemfil Aprvd	KEWF III 800-487-9889	🛭 Ven 🗌 Mfgr 🔲 Car 📋 Payee	Expense C06		
Mever T Annua	ജെയ്യൂട്ടെ സ്കൂത്യു സംബംബംബംബം	Mush Mar Mar Mar	רון נייייים בין		
å	Delete/Maint Sets	Search New Records Re	Return QuickSwitch	Vendors Locked Options Options	
¢					

	Accts_Payable: Wodrty Records	Hodhry R	ecords	1 1 1 1 1 1 1 1 1 1 1 1 1 1 1 1 1 1 1		
Accts	Accts_Payable Partner Accrued Payable (Received without Innoice)	crued Pa	yable (Rece	sived with	ut Innoice)	
Partner Name		Partner Code	ode Credit Panee	Pauee	(22)02111	
Ingram MicroD		MicroD				
Date	Account Titles and Explanation	Ref	Debit	Credit	Balance	♦
3/27/96	To record received items without invoice.	260		3,661.53	3,661	53
						\$
			Accrued pay	Accrued payable balance	3,661.53	53
			Current Accounts Payable	unts Payable	11,632.14	4
			Current T	Current Total Payable	15,293.67	[5]
					•	,
			AP Subledger Acrd Payable	Setup Acrd Invoice		
)

FIG 104



F16 105

		Gen_Journal; 58; of 58; (Sales Mills)	58 of 58 (Sale				
	Date	Account Titles and Explanation		Post Ref	Debit	Credit	4
546	2/13/97	Cash in Bank #1		1010	1,919.84		
548		Trade Acct Receivables		1210		1,919.84	
546		To record cash received to AR 5,13,197					
54 2	5/14/97	Trade Acct Receivables		1210	30,183.75		
7.22		Sales Income		4010	- -	27,854.00	
7.22	- 3-	Sales Tax Payable		2310		2,298.98	
23		Shipping and Handling		4090		30.77	
33		To record Custaner minises issued 5.14.97	7.				
22,	5/15/97	Cash in Bank #1		1010	74,615.40		
23.		Trade Acct Receivables		1210		74,615.40	
22		TEVENT CEST INVESTIGED AR 5,15,15					
22.0	5/19/97	Cash in Bank #1		1010	59,649.38		
<u>22</u>		Trade Acct Receivables		1210		59,649.38	
23		TELEWAY CEST TRESTING OF AR 5.1.12.					
23	5/23/97	Cash in Bank #1		1010	11,804.31		
230		Trade Acct Receivables		1210		11,804.31	
230		TUINAU CEST I EVERTINE TO AR 5.155.197					
	Cash R	Cash Repts Jrni (2)				Sort	Sort Selection
	1	Search Manual Entry	y Return	RelatedSwitch	itch QuickSwitch	-	4
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F16 106

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Date	Accour	Account Title and Explanation		Post Ref Debit	Debit	Credit	it
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#		—		Ca	Cancel		P0%
Add Entry	Delete Entry	Modify Entry					

FIG 107

Chart of Assents Chart of Assents Chart of Assents Chart of Assents Chart of Assents Chart of Assents Chart of Char	Income St	ncome Statement2	_	Trend Analysis					Keports used (Links) Used by		K
Charles Color Co					-	End Date Pick			<u> </u>		<u>Ş</u>
Control Cont	- Peter - Pete	$\overline{\Box}$			@ Portrait	Otandsaape			ΙΦ		i�
17 17 17 17 17 17 17 17	Cat-1		% <u>1</u> °.	Ce1-4	Ce1-5			L	Chart of Assesses		1
1 10 10 10 10 10 10 10	Operating revenue								Tainin Eani #1		(\$P
Second Comment of the Comment of t	Gross sales				D-Sales Income		a	1210	Trade Acct Receivabl	2	Ŀ
18th Times to descript 18th Medical State 18t	less Sales discounts			B. Suders Drsoount		dicambinitadisimah dimendebasa sa pelata sandi panganga (m.	4 .	_	Accts Rcvbls - Amer	can Express	Ē
Column C	See Stume and Mountaines			WITH THE PROPERTY OF	Calmina		& :		Accts Rcvbis - Visa		
Control of State	Book						5 6	_	Notes Receivable		-
1 1 1 1 1 1 1 1 1 1	Cost of goods sold						5 4	-	Contact Kacel Vaples		
1 1 1 1 1 1 1 1 1 1	Marchandise inventory, start of parloc		Total of the Samuel or the same	B-Merchandse Inve		The state of the s	: 45		Merchandles Invento	- HUVOIRGO	
150 Project Filter Control of Control	Purchases		- Salers moome	10-10-10-10-10-10-10-10-10-10-10-10-10-1			8	-	Prepaid Expanse		
15.00 Contract of Exercised 15.00 Contract of	Less Furchase discounts		7				:≴	-	Pepald Fed Corp Tax		Ξ
Control Cont	Not of the country of	d - Curan Security	Total Control				8	•	Prepaid Franchise To	×	
10 10 10 10 10 10 10 10	Add Transportations		Could Goods S	***************************************				•	Furniture and Fixtur	63	
Compared Compared	Mat cast of purchases			-	-		8	-			
Productive gold geled Partheds but Partheds b	Cost of goods available for sale			Calculated	*	transcription and analyze of conference of the language to the conference of the con	: &			-	
Control Cont	Less: Mirchardisa inventory and of	portod		B-Marchandise inve	-		: 4	-	Vahicles		
Cabitation Colored Cabitation Cabitati	Cost of goods sold				Calculated		1	-	lastabold Improvem	100	
Control of the cont	Gross March				Calculated	THE RESIDENCE OF THE PROPERTY	18	-	ACC Depression -		
Commission species B-Marking and A B-Marki	Burk						4		Acc Depreciation -	Ches Fords	
Control of the cont	Ocerating expenses:						iá		Acc Depres		
Accordance Description D	Selling expendes						5 6		ACC DEPOSITION	200 200	- 4
1	Sales salaries and commissions ex		- Multiple COAs		-		5 6	-	ACC. DITRILIANION	1	
10 10 10 10 10 10 10 10	Advertising expense		- Advertising and		-		5:8		Act. Dapraciation -	9836 TUIG	-
Common Services Common Ser	Rent expense		-Rent		1		5 : 6		Codito to Citor district		
Description Description	Supplies a spense		-Office Expense		of comments the control of the contr		1	_	TOTAL METERS FOUND	716	
Control Cont	Utilities expense		- Chilides		1		3 : 6		שמנם וספט - רבו נפטו		
1 2006 Account Papers Papers	Depreciation expense		Depreciation		-		5 1		Loans Payable		- 7
1 2000 Accused by patients of the patien	Other selling expenses		- Mss. Expenses				a	_	Interest Payable		
	Administrative expenses				-	1	3	_	Accrued Payable		÷
1 1 1 1 1 1 1 1 1 1	Salaries expense, executive		-Officer wages				=	_	Accrued Expense Pay	able	
Control Cont	hsumoe expense		· Insurance		•	AND DESIGNATION OF THE PERSON WAS ABOUT TO SELECT AND THE PERSON OF THE	8	_	Salary payable		
Calculated Cal	Supplies expanse	-	- Computer E-per	Calculated			<u>~</u>		Payroll Tax Payable		=
1 1 1 1 1 1 1 1 1 1	Total operating expenses				Calculuted		100		Sales Tex Pausble		
1 1 1 1 1 1 1 1 1 1	Income from operations				Calculated		<u>.</u>		Slate Income Tax Pay	able	
1 245 109 100	Black				-		8	_	Fed Income Tex Paus	018	
Participation Participatio	Nanobersking revenues and expenses					der er ober 1. d e. e. emme-Merranette etalle etal	<u> </u>		I ong Term Debt	***	=
1	Nonoperating revenues						- 88	-	Common Stock		7
1 1 2 2 2 2 2 2 2 2	Frantsi reverse				D- Digital of Dicoma		:8	_	Dividend		
1					Cerciane		:88		Prior Year's Retains	d Earnings	
10 60 5 5 6 6 6 6 6 6 6 6	Nonoperating expenses				The property of the party of		-	_	Sales income		
19 4020 Sales Discount 19 4020 Sales Discount 19 4050 Sa	94 CHACK 9 14 SEE SEE				Catridated	The second secon	<u>-</u>	_	Credit Card Accrued	DCOM	
O p disco Salas Return/Allovana O P A P P P P P P P P	NE EXPRE	i			7		_	_	Sales Discount		
Salvan Tourish and the state of the state	***************************************								Sales Returns/Allow	SNCE	5
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FIG 108

Mega Network Inc. Income Statement2

Operating revenue Gross sales				100,000.00
Less: Sales discounts	•	•	100,000.00	100,000.00
Sales returns and allowances			100,000.00	200,000,00
Net sales	·		1941444	-100,000.00
Cost of goods sold				
Merchandise inventory, start of period			100,000.00	
Purchases		100,000.00		
Less: Purchase discounts	100,000.00			
Purchase returns and allowances	100.000.00	200.000.00		
Net purchases		-100,000.00		
Add: Transportation-in		100,000.00		
Net cost of purchases	•			
Cost of goods available for sale			100,000.00	
Less: Merchandise Inventory - end of period			100.000.00	
Cost of goods sold				
Gross Margin				-100,000.00
Operating expenses:				
Selling expences	•			
Sales salaries and commissions expense		100,000.00		
Advertising expense		100,000.00		
Rent expense		100,000.00		
Supplies expense		100,000.00		
Utilities expense		100,000.00		
Depreciation expense		100,000.00		
Other seiling expenses		100,000.00	700,000.00	
Administrative expenses				
Salaries expense, executive		100,000.00		
Insumce expense		100,000.00		
Supplies expense		100,000,00	300,000,00	
Total operating expenses				300,000,00
Income from operations				-400,000.00
Nonoperating revenues and expenses			•	
Nonoperating revenues				
Interest revenue				100,000.00
No. 11				-300,000.00
Nonoperating expenses				
Interest expense		•		100.000.00

Net Income

-400.000.00

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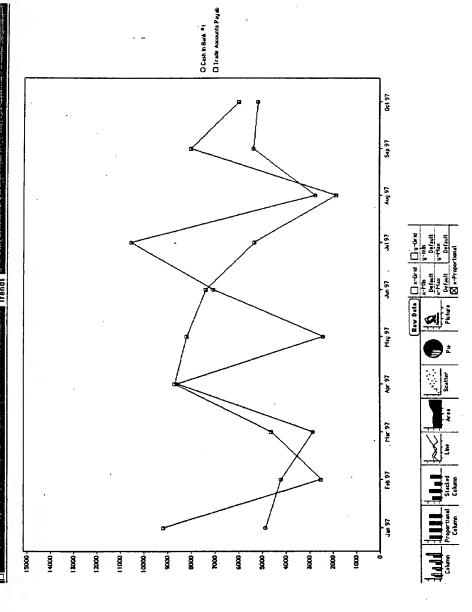
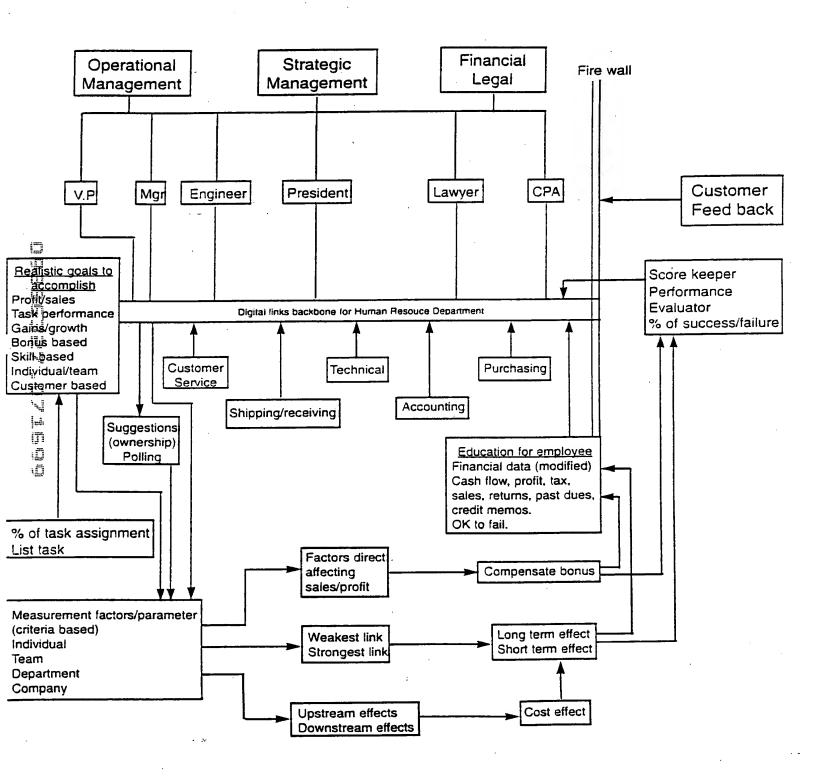
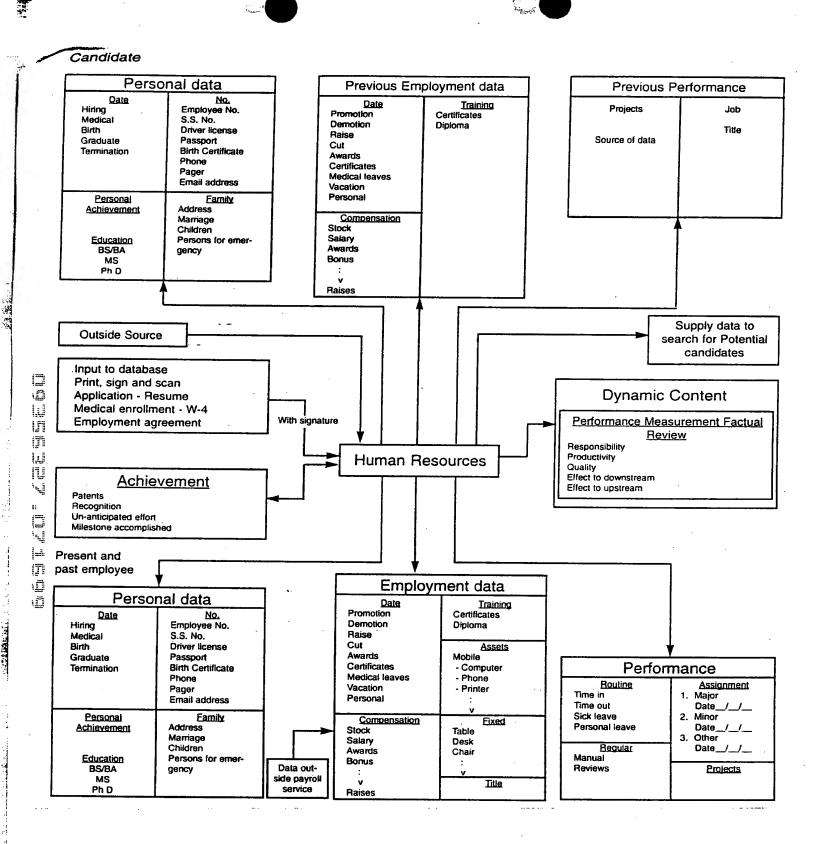


FIG 113



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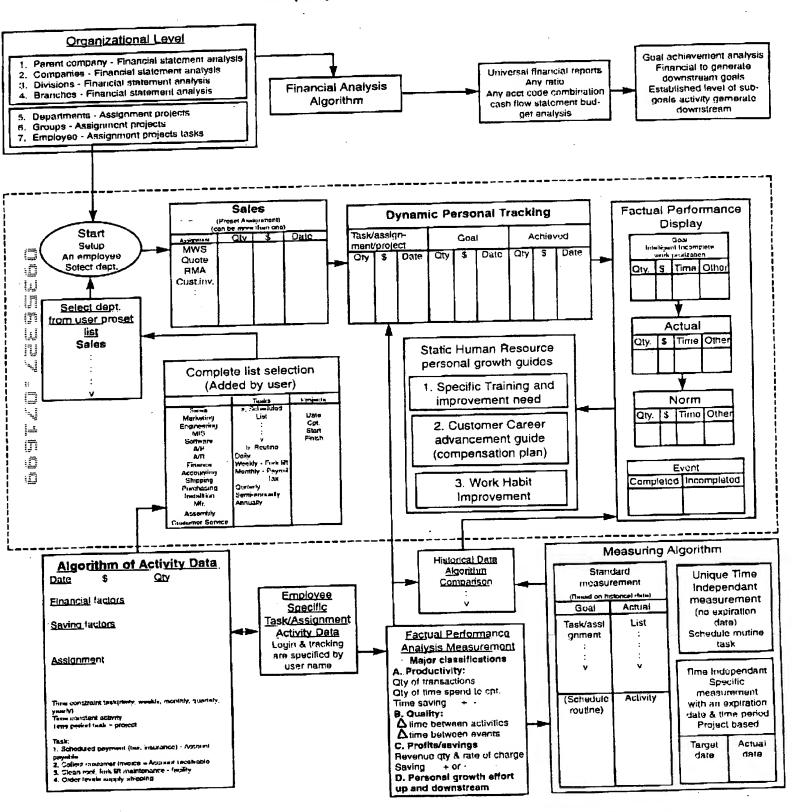


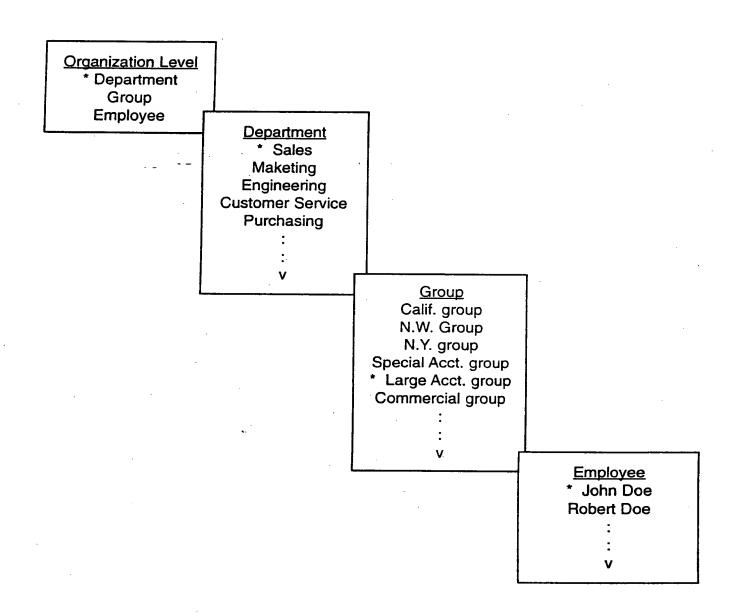
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Algorithm of Activity Data

7	1			Responsible	RN	ia l	Upstream	Downstream
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Quotes	No., No. convert to MWS	lotal amt. Poost,Scost Install cost Freight cost	Create date post date Quote date	Sales	V residue V. Ship Ciresiden Ci ship Croate date Fox	Fap V.ct. V to C, co Hec, sr	Customer	Customer Service
MWS	Total iems, Iotal amt	Total amt., Poost, Scost, Install cost, Freight cost	Create date Reviewed post date	Sales Customer Service	V. recident V. Shap G.roc.date G. shap Greente dels Fire	bxp V.cr V. cr. C. cr Flue, cr	Customer Service	Purchase
Cust.Inv.	Total Inv., Total RMA, # ol 30days, 45 days, ctc.	Total amt. Sprice. Install cost. Freight, Tax	Issue date Printed date Paid date Input	Account Receivable Shipping	V, rec.ipsie V Ship C rec date G skiip Green bile Faix	Exp. Vor V. cr. C. cr. Resc or	Purchase	A/R
Ven.Inv.	Total Inv #, Past due # of invoices - 30, 80, 90 days	Total amt., Vcost. Pcost. Froight, Tax	Received from ven. Ship to cust. Duc date Paid date Approved Scheduled Reviewed Entry Create date	Account Payablo Fogineering	V nec data V. Ship G recidate C. ship Gissalv date: Fire	Exp. Vire V. sr. C. cr. Ruc. cr	Purchase	A/P
Cust.Cr.	Total iloms Credit memo	Total cr., Sprice, Poost, Nesrock, Tax	Create date issue date	Account Receivable Sales Engineering	V requisites V Ships S.regulate C. ship Greate date Fire	Stg. V.cr. V cr. C cr Har. cr	Sales	A∕R
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Company Performance Analysis





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Single P	eriod		E	actual Pe	rformanc	<u> Analys</u>	<u>is</u>					
l	Sales de Large Ac John Doe	ct group			c data - do eriod (da							
		Produ	ctivity (A)		Q	uality (B)		Profitability ((C)			
Measuring Parameter	Qty/peri (A1)		eriod % A2)	profit/period (A3)	Time period	C.Cr. me		Gross Marg	jin	Upstream	Dow	nstream
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Period #1 Period #2 Period #3 Period #4 Period #5 Period #6 Segrowth Avg Goal History Grade	La	ales dep arge Acc ohn Doe	ct group		Perp		laily)(we	click for sta eekly)(mon				ırly)
Quotes MWS RMA Overall Amt Overall Amt Celect: A1, A2, A3, B1, B2, C		Period #1	Period #2	Period #3	Period #4	Period #5	Period #6	% growth between period	Avg	Goal	History	Grad
MWS RMA Overall Amt Select: A1, A2, A3, B1, B2, C	Measuring Parameter	A/B/C										
PMA												
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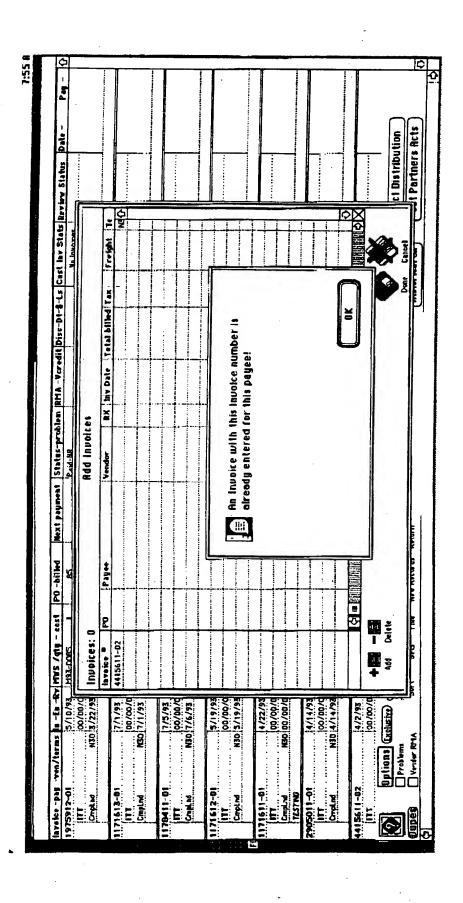
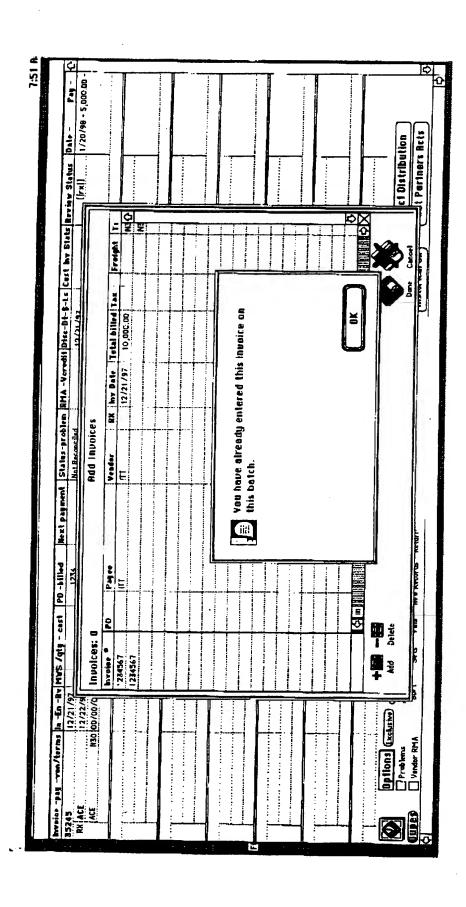
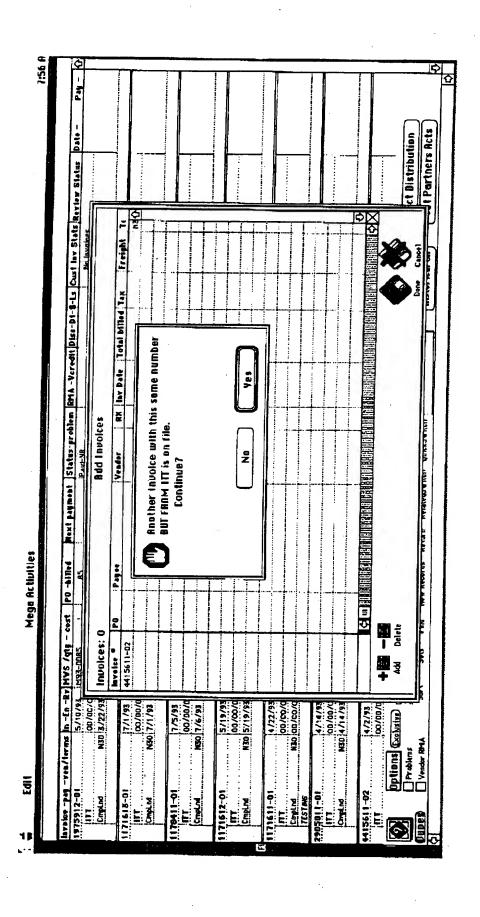


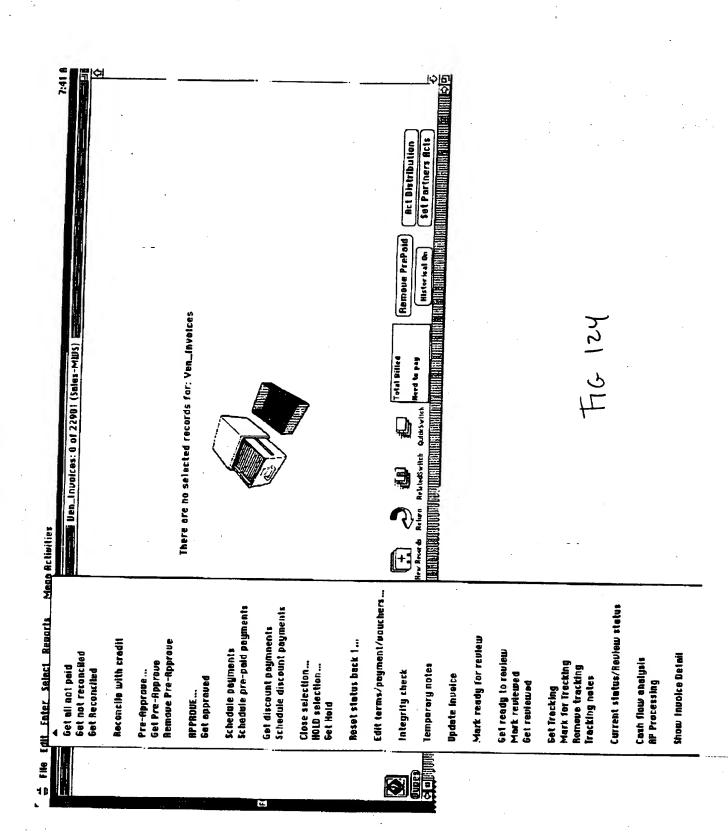
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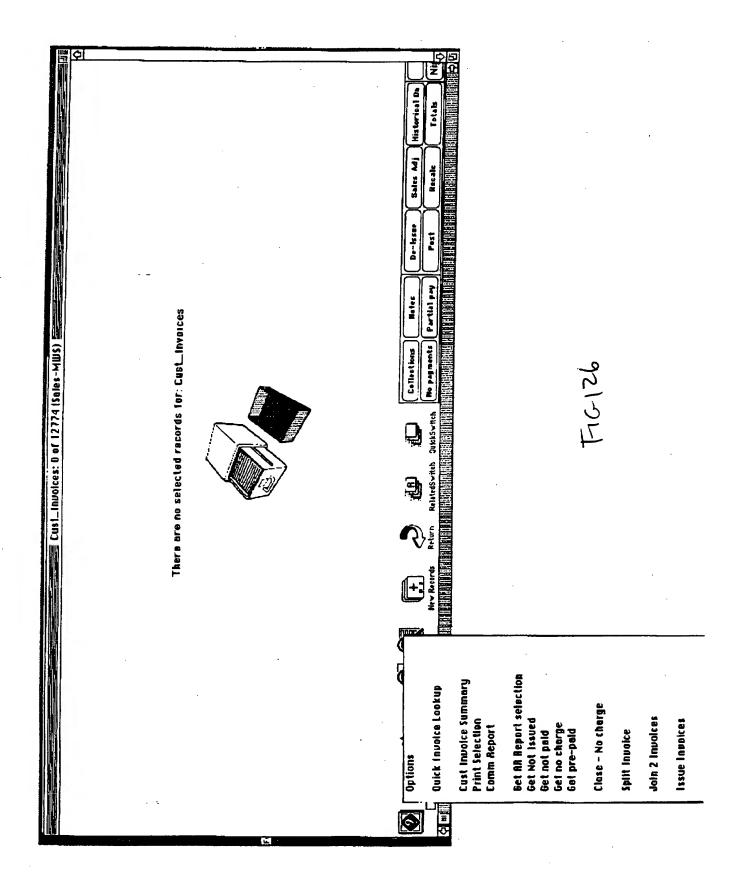
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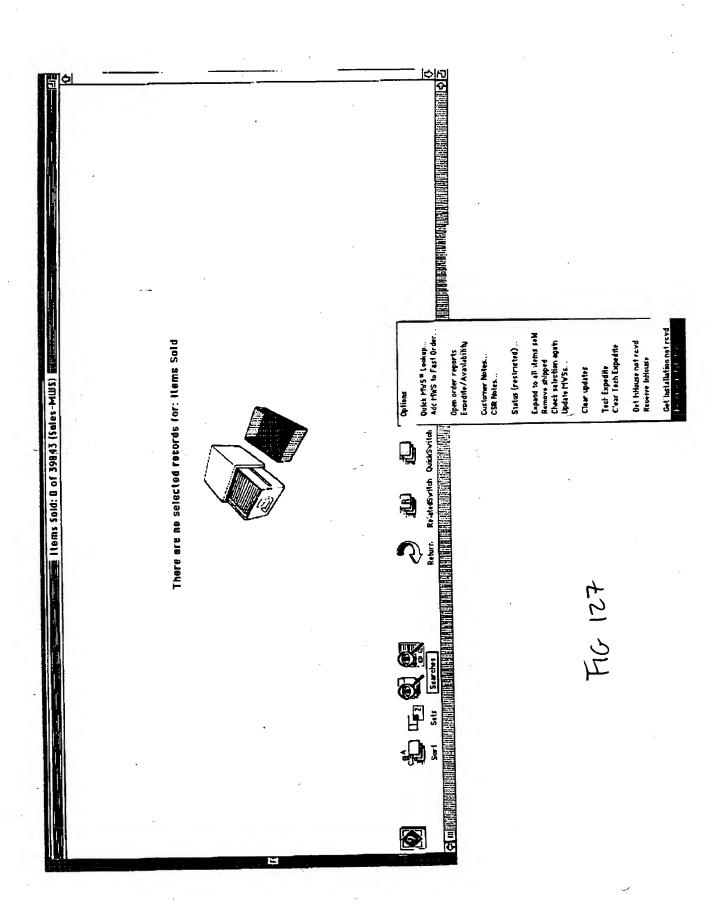


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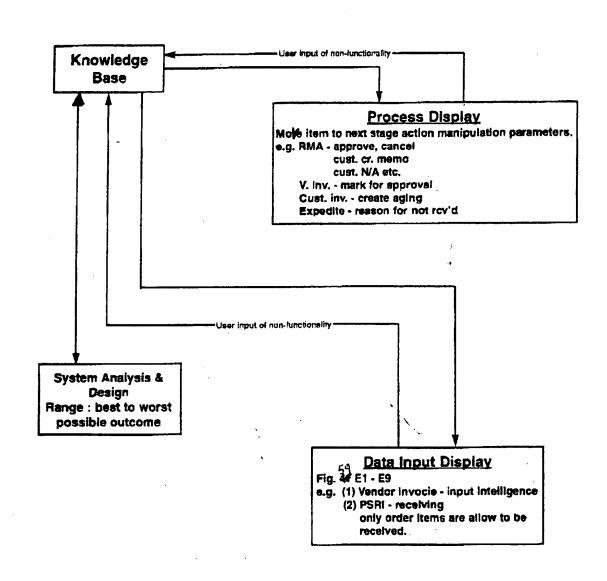


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	Pre-Approve Get Pre-Approve Remove Pre-Approve	
	APPROUE Get approued	
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i	Get discount payments Schedule discount payments	
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	Temperary notes	
	Update involce	
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